

## French Quarter Infrastructure Improvement Project (FQIIP) – Phase I

The City of New Orleans, Department of Public Works, Sewerage & Water Board of New Orleans and project partners including Entergy Electric, Entergy Gas, Cox Communications and AT&T completed Phase I of a multi-million dollar reconstruction project on Bourbon St. between Canal and St. Louis streets.



### Enhancing Public Safety

Following the vehicular attacks on pedestrian malls around the globe, the City began to explore ways to reduce the risk to residents and visitors on Bourbon St., one of the best known promenades in the world. As part of the FQIIP Phase I project and to enhance public safety, a moveable bollard system was installed in the 100-400 blocks of Bourbon St. Bollards will be installed in the 500-700 blocks of Bourbon St. as a part of Phase II's construction, which is scheduled to begin in summer 2018.

### Matador Bollard System

The City selected the **Matador System** because it is the most resistant bollard of its type on the market, largely due to its internal reinforcement. The system is comprised of a baseplate with two, fixed bollards on either side of one central sliding bollard that moves to the side to allow vehicular access. The design permits continuous pedestrian access, even when the bollards are in the closed position.

The **Matador System** has been rated strongest in class / best performing product of its kind, for high reliability as well as for quiet operation and minimal noise pollution. It is designed and manufactured by Heald Ltd, a world class innovator in the field of perimeter technology whose clients include military sites, presidential buildings, embassies, border controls, airports, banks and government buildings.

## FAQs

**When will the bollards be used to close Bourbon St. to vehicular traffic?** The bollards are closed daily from 7:00 p.m. until 4:00 a.m. Hours may be extended by order of the New Orleans Police Department (NOPD) Superintendent, a resolution of the City Council, or on special event days.

**What if emergency vehicles such as fire trucks or ambulances need to get down Bourbon St. when the bollards are deployed?** Emergency service vehicles are equipped with a key to move the bollards. Additionally, there is a dedicated public safety staff member in the French Quarter 24/7 who has the ability to open or close the bollards as required.

**Who is responsible for opening and closing the bollards?** The NOPD and the New Orleans Office of Homeland Security & Emergency Preparedness are responsible for opening and closing the bollards on Bourbon St.

**Will the bollards impact deliveries?** As per the City's Municipal Code, deliveries can occur between 6:00 a.m. and 4:00 p.m.

**Will the bollards impact evening trash collection?** As per the City's Municipal Code, evening trash collection can occur between 5:00 p.m. and 7:00 p.m.

**What is the effective date for closing the bollards?** There have been intermittent closures since completing installation of the bollards in February 2018; however, regular nightly closures will begin on Friday, April 6, 2018 at 7:00 p.m.

**Who can I contact with questions about the bollard system?** Please direct all questions via telephone to 504.658.ROAD (7623) or send an e-mail to [roadwork@nola.gov](mailto:roadwork@nola.gov).