



French Quarter Infrastructure Improvement Project – Phase 2

Status Update – November 22, 2019

The City of New Orleans, Department of Public Works and Sewerage & Water Board began a full reconstruction project on Bourbon Street from St. Louis to Dumaine streets (500-800 blocks) on September 17, 2018. The cost-shared project was designed by Mott McDonald, LLC and constructed by Hard Rock Construction, LLC. Project partners include Entergy Electric, Entergy Gas, Cox Communications and AT&T, as well as our tourism partners. The Department of Public Works also worked alongside the New Orleans Police Department on security improvements during construction.

The project is now substantially complete. The contractor has fully reconstructed the roadway between St. Louis and Dumaine streets (500-800 blocks) with upsized drainage, a better sewer system, new sidewalks and new, smoother pavement. Additionally, the lighting and security have been upgraded between St. Louis and Dumaine streets. Entergy Gas and Entergy Electric also completed upgrades to their facilities in those blocks.

Punch List Items

Crews will continue working on the list of items identified during a preliminary inspection in the 500 - 800 blocks of Bourbon Street. Dedication plaques will be installed next week in the 500 block as part of the punch list.

Bollard Installation

Installation of the moveable bollard system, which will enhance public safety in the 500-750 blocks, is now complete, with the exception of a few repairs. For more information on the Matador System, click [here](#).

500 Block (St. Louis to Toulouse)

All major construction has been completed. Work on punch list items is under way.

600 Block (Toulouse to St. Peter)

All major construction has been completed. Work on punch list items is under way.

700 Block (St. Peter to Orleans)

All major construction has been completed. Work on punch list items is under way.

750 Block (Orleans to St. Ann)

All major construction has been completed. Work on punch list items is under way.

800 Block (St. Ann to Dumaine)

All major construction has been completed. Work on punch list items is under way.

900 Block

All major construction has been completed. Work on punch list items is under way.

Dumaine Sidewalk Reconstruction

The contractor is currently making sidewalks repairs in the 700 block of Dumaine near Bourbon Street. This activity is anticipated to be complete next week.

St. Ann Reconstruction Project

The block has now been fenced off to ensure safety; Hard Rock Construction crews are relocating AT&T's facilities. Entergy Electric is also continuing to update their facilities. The City / SWBNO are in the process of designing the

sewer, water and drainage work for this block; once the City / SWBNO begins its portion of the project; specific scheduling details will follow in a future update.

Conti Reconstruction Project

The City is in the process of designing a full reconstruction project of Conti Street between Bourbon and Chartres streets. Once City / SWBNO work begins after Mardi Gras 2020, the blocks will be fenced off; specific scheduling details will follow in a future update. Other utilities may begin their work in advance of the City's project.

Please Help Us Get the Message Out

We want to ensure that this information is reaching as many people as possible – French Quarter businesses, residents, hospitality workers, etc. Please help us to get the message out by sharing our weekly updates with your neighbors, staff; post in your breakrooms, on intranets, etc. If you wish to have anyone or any group added to our distribution list, please send an e-mail to roadwork@nola.gov. Thank you!

AT&T Service Outage Reporting Process

To ensure service restoration and proper credit, AT&T residential customers MUST report problems to 1-800-288-2020. Business customers MUST report problems to 1-877-438-0041. After reporting problems to AT&T, customers may also send e-mail to roadwork@nola.gov to help expedite the process.

How to Stay Informed

Questions about this project may be directed to via e-mail to roadwork@nola.gov or to our RoadworkNOLA hotline 504.658.ROAD (7623).