

# Infrastructure Industry Day

**City of New Orleans** 

November 7, 2023

# Mayor LaToya Cantrell City of New Orleans



## **Agenda**

- Welcome from City of New Orleans Mayor LaToya Cantrell
- Agenda Overview, LaNitrah Hasan, Interim Chief of Staff, Infrastructure & Operations
- Welcome from Deputy Chief Administrative Officer for Infrastructure, Joseph Threat Sr.
- Upcoming HMGP & NDR Projects, Mary Kincaid, Director Sustainability and Green Infrastructure
- Doing Business with the Department of Property Management, Natesh Mohan, Director
- Upcoming Building Projects Vincent A. Smith, Director of Capital Projects
- Upcoming Road Work Khalid L. Saleh, Ph.D, Public Works Capital Program Administrator
- Workforce Development, Sunae Villavaso, Director for Mayor's Office of Workforce Development
- BRASS and Procurement Updates Julien Meyer, Chief Procurement Officer
- Supplier Diversity Lori Barthelemy, Director of Supplier Diversity
- Amy Trepagnier, Civil Service Director
- SWBNO Updates Ghassan Korban, Executive Director
- Question and Answer Session
- Prime Contractor / DBE Networking



# Joseph Threat Sr., Deputy CAO for Infrastructure









On-Site Construction
Coordination Meetings



# Mary Kincaid Director, Stormwater & Green Infrastructure



# **Stormwater Projects**

Project Name	Project Budget	Phase	Bid Advertisement	Scope
Blue-Green Corridors 0		Pre Bid	Q4 2023	Tree relocation
Blue-Green Corridors A	\$42.811.380	Pre Bid	Q1 2024	Elysian Fields and Allen Toussaint stormwater storage
Blue-Green Corridor B	ψ12,011,000	Design	Q1 2024	Allen Toussaint / St Roch stormwater parks
Blue-Green Corridors C		Design	Q1 2024	Filmore green infrastructure (GI) enhancements
Lafayette Cemetery No. 1 Repairs	\$ 244,375	Pre Bid	Q4 2023	Roadway repairs
Dillard Wetland	\$ 6,793,561	Design	Q2 2024	Stormwater park & outdoor classroom
DPS 01 Broadmoor A		Pre Bid	Q1 2024	Permeable pavement, street repairs, drainage
DPS 01 Broadmoor B	\$ 115,900,858	Pre Bid	Q1 2024	Stormwater parks
Energy Redundancy and Monitoring	\$ 1,190,178	Bid	Q3 2023	Sensors for canal levels and pump usage
London and Gentilly Canals Art Installation	\$ 560,843	50% Construction	N/A	Community engagement and public art
Microgrids	\$ 5,634,535	Planning	Q2 2025	Energy generation and storage
Milneburg Green Infrastructure	\$ 8,776,444	Design	Q3 2024	Stormwater parks



# Stormwater Projects (continued)

Project Name	Project Budget	Phase	Bid Advertisement	Scope
Mirabeau Water Gardens- Enhancements A	\$ 31,719,605	Construction	Q3 2023	Stormwater park, lift station, walking paths
Mirabeau Water Gardens- Enchantements B	\$ 12,400,871	Design	Q1 2025	Pavillions and exhibits
Monticello Canal Culverts at Airline Highway	\$ 9,000,000	Planning	Q1 2025	Culvert replacement
Oak Park	\$ 6,497,585	80% Construction	N/A	Underground stormwater storage, street repairs
Piety Wharf Repairs	\$ 1,500,000	Planning	Q4 2024	Erosion repair
Pontilly Neighborhood Enhancements to Dwyer Canal	\$ 3,393,300	Design	Q2 2024	Linear park and pedestrian bridge
St. Anthony Green Streets A		Pre Bid	Q1 2024	Green infrastructure and street repairs
St. Anthony Green Streets B	\$ 31,782,554	Pre Bid	Q1 2024	Green infrastructure and street repairs
St. Anthony Green Streets C		Pre Bid	Q1 2024	Filmore and Gatto stormwater parks
St Bernard Neighborhood Campus A		Pre Bid	Q1 2024	U/G stormwater storage, football and softball fields
St Bernard Neighborhood Campus B	\$ 17,620,627	Pre Bid	Q1 2024	Multi use community building
St Bernard Neighborhood Campus C		Design	Q2 2024	Bayou St. John landing and GI street enhancements

ty of New Orleans

# Stormwater Projects (continued)

Project Name	Project Budget	Phase	Bid Advertisement	Scope
St. Roch Drainage	\$ 21,211,658	30% Construction	IIV/A	Street repairs, drainage upgrades, GI enhancements
Sanchez Center Energy Resilience	\$ 461,250	Design	Q4 2024	Solar power addition
Water Monitoring Network	\$ 1,284,672	50% Construction	N/A	Groundwater well network, subsidence analysis
TOTAL	\$ 318,784,296			

# Patrick McCann Project Manager Property Management



## Department of Property Management Upcoming Opportunities

#### **Current Bidding Opportunities**

**HVAC Preventive Maintenance & Repair Service** 

Janitorial Services-Event Date Q3 & Q4

Elevators (Non-Proprietary)



### **Future Formal Bidding Opportunities**

- Elevator Maintenance & Repair Service- Estimated Event Date Q4
- HVAC Preventative Maintenance & Repairs (Clusters 2-5) Estimated Event Date Q4
- Janitorial Services (Clusters 2-7) Event Date- Estimated Q3-Q4
- Emergency Electrical Repair Services-Estimated Event Date Q4
- Emergency Roofing Mitigating and Tarping-Estimated Event Date Q4
- Generator Remote Monitoring-Estimated Event Date Q3
- Plumbing Repairs & Maintenance-Estimated Q1 2024
- Look for "Trades" Citywide contracts in 2024 (5 City zones @\$250K each) in 13 separate trades: (Total of \$750K per trade)
- HVAC, Plumbing, Electrical, Roofing, Generators, Janitorial, Painting, Glass,
- Flooring, Fencing, Drywall, Carpentry, and Masonry



### **Points of Contact**

For future reference, below is a list of DPM(s) point of contacts of operations team, for all maintenance & repairs who may contact your company regarding quotes and services.

Natesh Mohan- Director of Property Management- <a href="mailto:natesh.mohan@nola.gov">natesh.mohan@nola.gov</a>
Enrico Sterling-Deputy Director of Property - <a href="mailto:Management-ejstering@nola.gov">Management-ejstering@nola.gov</a>
Derrick Martin- Operations Manager- <a href="mailto:derrick.martin@nola.gov">derrick.martin@nola.gov</a>
Sterling Higgins- Chief Engineer - <a href="mailto:shiggins@nola.gov">shiggins@nola.gov</a>
Ange'l Dabon-Manager of Finance - <a href="mailto:adabon@nola.gov">adabon@nola.gov</a>



# Vincent A. Smith Director, Capital Projects Administration



## **Department Mission & Vision**

### Capital Projects Administration

#### **Mission Statement**

To serve the public good by delivering the City of New Orleans Capital Program on task, on time, and within budget.



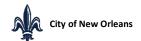
Nora Navra Library

### Vision Statement

Deliver the City's Capital Program and contribute to improving the quality of life of the citizens of New Orleans.



Gert Town Natatorium



### CPA 180 – DAY LOOK AHEAD

# (The following projects are scheduled to open bids within the next 6 months.)

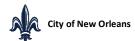
No.	ID	Project Name	Department	PM	Council District	Neighborhood	Architect/ Eng.	General Contractor	Scope	Appropriation	Funding Source	Current Phase	Current Phase Completion Date	Design	Bid Opening Date	NTP for Const.	Const. Substantial Completion Date
1	DPM034	Hurricane Zeta Repairs - Citywide Exterior Lighting Package	Property Management	JW	Z-CITYWIDE	Citywide	СРА	TBD	Citywide exterior lighting repairs from damages due to Hurricane Zeta.	\$279,809	2-FEMA	2 - Bid & Award	6-Jan-24	31-Aug-23	7-Nov-23	6-Jan-24	15-May-24
2	LIB055	NOPL Citywide Roof/HVAC/Sprinkler Repairs	NOPL	EW	Z-CITYWIDE	Central Business District	MCA, LLC		Repairs to existing facility roofs, HVAC and sprinkler systems at various libraries throughout the City.	\$2,732,000	1-BONDS	3 - Design	16-Dec-23	16-Dec-23	21-Nov-23	18-Mar-24	14-Sep-24
3		Sanchez Natatorium Dehumidifier Replacement	NORD	РН	E	New Orleans East	СРА	TBD	Replacement of existing Dehumidifier at the Sanchez Natatorium.	\$250,000	1-BONDS	2 - Bid & Award	22-Nov-23	11-Aug-23	22-Nov-23	21-Jan-24	20-May-24
4		Morris X.F. Jeff Track Repairs	NORD	ко	c	New Orleans East	СРА	TBD	Repairs to the existing track	\$250,000	1-BONDS	3 - Design	4-Sep-23	4-Sep-23	28-Nov-23	27-Jan-24	27-Mar-24
5	OPS293	NOMA Katrina Repair - Phase II (HVAC Upgrades)	Museum of Arts	MV	А	City Park	Marrero, Couvillon & Associates	TBD	Installation of 11, new mechanical air-handling units.	\$1,827,645	2-FEMA	3 - Design	29-Sep-23	29-Sep-23	29-Nov-23	28-Jan-24	24-Oct-24
6	HMGP001	Criminal District Courts - Structural Wind Retro-Fit	Criminal Court	EW	В	Mid-City	Yeates Mancil Architects, LLC	TBD	Construction Activities to include Window and Door replacement/ fortification as necessary at entire facility to provide protection against wind loads to 153 MPH as well as studied and selected waterproofing at exterior masonry to protect against water intrusion by wind-driven water.		2-FEMA   BONDS	2 - Bid & Award	29-Jan-24		30-Nov-23	29-Jan-24	30-Jul-25



### CPA 180 – DAY LOOK AHEAD

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7	OPS010	Municipal Yacht Harbor Fishing Pier	Municipal Yacht Harbor	MV	А	West End	Mark Design	TBD	Replacement and relocation of a new fishing pier facility incorporating public restrooms. The project will include site improvements for improved access and curb appeal.	\$1,379,678	2-FEMA	2 - Bid & Award	30-Jan-24	30-Jan-24	1-Dec-23	30-Jan-24	26-Oct-24
8	CJF059	Criminal District Court - ISAAC Repairs (FEMA PA)	Criminal Court	РН	В		СРА		Limited interior finish repair including select plaster wall and ceiling patch and repair, repainting, ceiling tile replacement and limited flooring replacement.	\$137,647	2-FEMA	2 - Bid & Award	11-Feb-24	22-Aug-22	13-Dec-23	11-Feb-24	8-Oct-24
9	DPM038	Hurricane Zeta - Citywide Interior Repairs	Property Management	JW	Z-CITYWIDE	City Wide	СРА	TBD	Repair Interior damages citywide resulting hurricane Zeta	\$61,870	2-FEMA	3 - Design	31-Oct-23	31-Oct-23	18-Dec-23	16-Feb-24	30-Jun-24
10	NPD002	NOPD First District Police Station (FEMA)	NOPD	кс	c	Treme - Lafitte	N/A	TBD	Misc. FEMA repairs- interior restroom repairs and repairs to the existing elevator and interior finish replacements (i.e. floor and ceiling tiles)	\$118,368	2-FEMA	3 - Design	13-Oct-23	13-Oct-23	20-Dec-23	17-Feb-24	17-Jun-24
1:	PSF020	Juvenile Justice Intervention Center (Misc. Improvements)	nıc	SL	В	Mid-City	СРА	TBD	Replace antiquated cameras, servers and switches on the existing JJIC CCTV network. Install security food pass- throughs in designated doors on the units of the JJIC. Installation of a sewer grinder system to replace the existing undersized grinder at the complex.	\$90,000	1-Bonds	1 - Construction	15-Oct-23	1-Nov-23	3-Jan-24	4-Apr-24	1-Aug-24
13	DPM037	Hurricane Zeta Repairs - Miscellaneous Citywide Repairs Package	Property Management	JW	Z-CITYWIDE	Citywide	СРА	TBD	Miscellaneous minor repairs at City Facilities from damages due to Hurricane Zeta.	\$253,898	2-FEMA	3 - Design	1-Nov-23	1-Nov-23	15-Jan-24	15-Mar-24	11-Sep-24



### CPA 180 - DAY LOOK AHEAD

# (The following projects are scheduled to open bids within the next 6 months.)

No.	ID	Project Name	Department	PM	Council District	Neighborhood	Architect/ Eng.	General Contractor	Scope	Appropriation	Funding Source	Current Phase	Current Phase Completion Date	Design	Bid Opening Date	NTP for Const.	Const. Substantial Completion Date
13	NFD072	NOFD Station 7 Repairs	NOFD	кс	С		SCNZ Arhcitects		Misc. repairs and code upgrades to the NOFD 7th District Fire Station	\$758,503	2-FEMA	3 - Design	11-Feb-24	11-Feb-24	12-Mar-24	11-May-24	7-Nov-24
14	OPS041	Parks and Parkways Forestry Building Code Compliant Upgrades	Parks & Parkways	EW	D	Dillard	Cushing Terrell	TBD	Improvements to the historic Forestry Building (former Mule Shed) that include electrical system replacement to meet current code requirements interior lighting upgrades to LBO fixtures, exterior LBO lighting fixtures and lamps for vehicle shed lighting, plumbing system repairs and replacements, staircase replacement to meet building/safety codes, floor and wall repairs to provide a weatherproof interior.	\$436,300	1-BONDS	3 - Design	1-Feb-24	1-Feb-24	17-Mar-24	13-Jul-24	10-Nov-24
15	LIB051	Children's Resource Center Water Damage Repairs	NOPL	JW	A	Mid-City	Concordia	TBD	Repair Interior damages resulting from water infiltration	\$407,845	1-BONDS	3 - Design	26-Feb-24	26-Feb-24	26-Apr-24	31-Jul-24	8-Dec-24
		GRAND TOTAL: \$1,602,648															



### **CONTACT INFORMATION**

### If you have any questions or need additional information:

Office of Infrastructure

CITY OF NEW ORLEANS

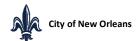
LATOYA CANTRELL, MAYOR



Vincent A. Smith
Director
Capital Projects Administration

504.658.8666 (o) 504.658.8652 (f) viasmith@nola.gov

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# Khalid L. Saleh, Ph.D Capital Program Administrator Department of Public Works



# Joint SWBNO / DPW Infrastructure (JIRR) Program

JIRR Projects by Phase

Phase	# of Projects	FEMA Project Costs	Total Project Cost
Planning	25	\$174M	\$184M
Preliminary Design	6	\$28M	\$31M
Final Design	77	\$535M	\$610M
Bid & Award	25	\$176M	\$208M
Construction	36	\$520M	\$578M
	21	\$195M	\$204M
Warranty			
Contract Closeout	51	\$288M	\$310M
Complete	5	\$211K	\$26M
TOTAL	265*	\$1.8B	\$2.1B



<sup>\*</sup> Includes Merged Projects

# Bond & Joint SWBNO / DPW Infrastructure (JIRR) Program

### Priority Bidding List

Project ID	Project Name	Estimated Value	Construction Start
RR039	Filmore North Group C (FRCP)	Greater than \$5M	Q1-2024
RR068	Iberville, Tulane-Gravier, LGD, CBD Group A (PMOPI)	Greater than \$10M	Q1-2024
RR082	Lakeshore Group E (FRC)	Less than \$5M	Q1-2024
RR129	Milan Group A (PMOPI)	Less than \$5M	Q1-2024
RR135	Pines Village Group C (FRC)	Greater than \$5M	Q1-2024
RR159*	St. Anthony Group A (PMOPI)	Less than \$20M	Q1-2024
RR174*	St. Claude Group I (FRC)	Greater than \$5M	Q1-2024
RR211	Pontchartrain Park Group C and D (RR142/RR143)	Less than \$15M	Q1-2024
RR217	Florida Area & Dev Group C and D (RR048/RR049)	Greater than \$10M	Q1-2024
RR219	Lake Terrace & Oaks Group B and C (RR070/RR071)	Greater than \$15M	Q1-2024
	* Project has completed the bidding process	Approx. \$103M	



# Bond & Joint SWBNO / DPW Infrastructure (JIRR) Program

2024 Construction Forecast and Projects under construction

Period	# Of Projects Forecasted to Begin Construction	Approx. Cost
Q1 2024	10	\$103M
Q2 2024	9	\$93M
Q3 2024	8	\$64M
Q4 2024	3	\$121M
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Total	30	\$381M



### Resident Inspection, A/E Design Upcoming Opportunities

- •All projects starting construction to use the Resident Inspection Pool
- 20 FEMA projects to use the large and small Roadway and Drainage Design pool
- •15 Bond projects to use the large and small Bridge, Green Infrastructure, Traffic, and Roadway and Drainage Design pools



# Other Upcoming Opportunities

- •3 Streetlight Repair and Replacement Bids
- •2 Signal Repair Bids
- •4 Street Sign Repair and Replacement Bids
- Pavement Marking Bid
- Speed Management Engineering RFP



### **Construction Challenges & Solutions**

- •Water Tie-ins SWB has contracted with Xylem to assist with water closures and tie-ins to make the process more efficient.
- •Communication Protocol Timely and concise communication is key to keeping everyone on the project team informed and on schedule.
- •Housekeeping We need to keep construction sites clean and safe.







# Sunae Villavaso Office of Workforce Development



### **Department's Mission & Vision**

Office of Workforce Development

#### **Mission Statement**

The mission of the Office of Workforce Development is to reduce poverty, increase wealth, strengthen families, improve the quality of life, and enhance the competitiveness of businesses by responsively leveraging limited public resources.

#### **Vision Statement**

The vision of the Office of Workforce Development is to build a strong and collaborative workforce development system that meets the needs of New Orleans' businesses and job seekers thereby creating a healthy, sustainable economy.



# Office of Workforce Development

### **JOB1 Services**

Adult Services	Youth Services	Employer Services
<ul> <li>Career planning and assessments</li> <li>Job search assistance</li> <li>Job search workshops</li> <li>Labor market information</li> <li>Occupational skills training</li> <li>On-the-Job training</li> <li>Work readiness training</li> <li>Supportive services</li> <li>Entrepreneurial training</li> <li>Adult education services</li> <li>Follow-up services</li> <li>Financial Literacy</li> <li>Access to computers, fax machines, and copiers for job search activities</li> </ul>	<ul> <li>Tutoring</li> <li>Alternative Secondary School</li> <li>Paid and unpaid work experience</li> <li>Occupational skill training</li> <li>Leadership development opportunities</li> <li>Career planning and assessments</li> <li>Supportive services</li> <li>Adult mentoring</li> <li>Follow-up services</li> <li>Comprehensive guidance and counseling</li> <li>Financial literacy education</li> <li>Entrepreneurial skills training</li> <li>Labor market and employment information</li> <li>Preparation for and transition to postsecondary education and training</li> <li>Access to computers, fax machines, and copiers for job search activities</li> </ul>	<ul> <li>Access to qualified applicants</li> <li>Posting of jobs</li> <li>Applicant pre-screening</li> <li>On-the-Job Training</li> <li>Customized training</li> <li>Labor market training</li> <li>Labor market information</li> <li>Information on training grants and tax credits</li> <li>Assist with targeted recruiting events</li> <li>Access to interview space</li> </ul>



# Workforce Development Training Program

### **Overview**

- The City of New Orleans has allocated \$3 million of the National Disaster Resilience (NDR) funding to implement a workforce training program that will provide workers with the skills and certifications needed to participate in Green Infrastructure (GI) projects.
- The Office of Workforce Development is collaborating with Thrive New Orleans to train up to 150 individuals in GI as a part of the NDR grant.
- Thrive New Orleans was chosen as the sole operator for the workforce training program which will consist of technical skills training, work experience, and job placement assistance.



# Workforce Development Training Program

#### **Outcomes**

- Train 100-150 unemployed and underemployed individuals in the National Green Infrastructure Certificate Program
- Coordinate pipelines for career pathways in green infrastructure
- Provide contractors with the skilled workforce needed to participate in City funded GI projects





# Julien Meyer Chief Procurement Officer



## **Bureau of Purchasing**

The Bureau of Purchasing serves as the central authority for all City Departments, Boards and Commissions' procurement and purchasing needs.

Its mission is to serve the public by modernizing procurement and contracting procedures, implementing a fair and transparent procurement process while engaging local businesses, and maximizing purchasing value by applying the best procurement practices.



## **BRASS Updates**

Since its launch, the Department of Finance has continued its efforts to become more efficient and effective.

- List of Contacts.
  - Fiscal Representatives of Department/Board/Commission.
  - To use for PO, Contract, Invoice, Payment.
- Supplier Assistance Request.
  - Online Form at <a href="https://nola.gov/brass-support/">https://nola.gov/brass-support/</a>.
  - Registration, Password, Account Update, and Invoicing.



## **Procurement and Contract Updates**

The Office of Procurement – Bureau of Purchasing support the efforts to secure vendors for maintenance and repairs of facilities

- Release of Invitations to Quote for HVAC, Plumbing, Electrical, Roofing, Generator, Janitorial, and Painting on November 10, 2023.
- Launch of Application Process in Q1 2024 to Create Pools of Qualified Vendors for Small Repairs (\$5k or less).



# Lori Barthelemy Director Supplier Diversity



# **Equitable Business Opportunities** (EBO) Program

The Office of Supplier Diversity oversees certification, compliance, outreach, training and capacity building for local, small and disadvantaged businesses in the City of New Orleans.

Administered through the Office of Supplier Diversity (OSD), the Equitable Business Opportunities Program was established to assist *underserved*, *underutilized*, *and disadvantaged businesses* with *gaining greater access to procurement opportunities and resources* to *build competitively viable and sustainable businesses* in and for the City of New Orleans.

City of New Orleans Code of Ordinances – Part II, Chapter 70, Art. IV, Div. 2



## **EBO Program Compliance**

OSD's Compliance Team is charged with monitoring and reporting DBE participation on City contracts to ensure DBE firms get their share of procurement opportunities.

#### Pre-Bid/Proposal

- OSD provides information about the requirements of the EBO program to potential respondents.
- DBEs are given the opportunity to network with potential respondents.

#### Bid/Proposal Review

- OSD reviews proposals to validate the respondents DBE participation plan.
- Bids/proposals are scored based on the DBE commitment and a bidders past performance in the EBO program.

#### **Contract Award**

- Good Faith Efforts (GFE) are required to be made and demonstrated on all applicable City of New Orleans contracts.
- Primes are required to provide evidence of verifiable commitments to DBE firms.

# Compliance Monitoring

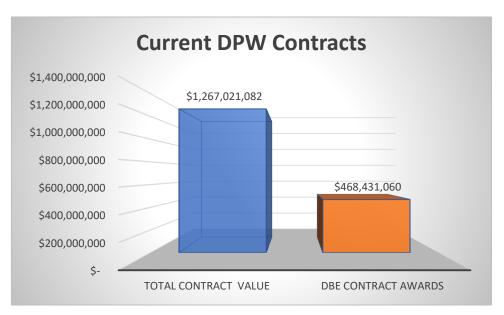
- DBE participation and compliance reports are required from each contractor and subcontractor on a monthly basis.
- Compliance Officers conduct announced and unannounced site visits.

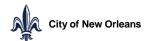


### **Public Works Contracts Overview**

OSD currently oversees compliance for <u>300</u> DPW contracts in the EBO program.

Total Value of Contracts	\$1,276,021,082
Total DBE Contract Award	\$468,431,060
DBE Participation Goal	37%

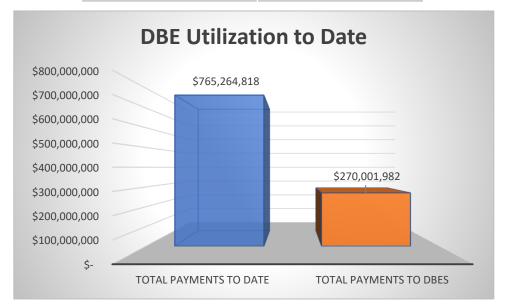


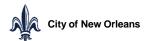


### **Public Works DBE Utilization**

#### Current DBE Utilization

Total Payments to Date	\$765,264,818
Total DBE Payments to Date	\$270,001,982
DBE Utilization	35%

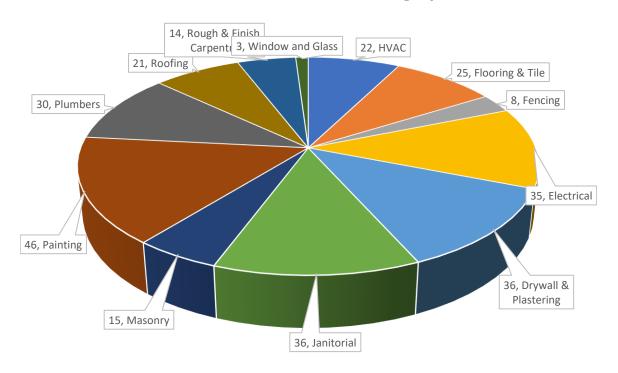




### **Trade DBE Utilization**

#### Current Certified DBEs/SLDBEs per trade

#### **DBEs/ SLDBEs Per Trade Category**





# **Contact the Office of Supplier Diversity**

# Contact Us: SupplierDiversity@nola.govDirectorLori BarthelemyLori.Barthelemy@nola.govSLDBE Certification<br/>ManagerVeronica Johnson-<br/>ChristmasVeronica.Christmas@nola.govEBO Compliance<br/>ManagerRonda AllenRoaallen@nola.gov



# **Amy Trepagnier**Civil Service Director



# Civil Service Department

The Louisiana Constitution divides the City workforce into "classified" and "unclassified" employees. Unclassified employees are "at will" employees and serve at the pleasure of the Mayor or City Council. Classified employees are hired through the merit system and are afforded specific protections as part of that system. The Civil Service Department is responsible for the personnel function for over 4100 **classified** employees in City government. We do this through the administration of the merit system.



Our mission is to partner with City departments to make the City of New Orleans an employer of choice and a leader in the management of human resources.

# **Merit System Principles**

(U.S. Merit System Protection Board)

- Recruitment should be from qualified individuals ... from all segments of society, and selection and advancement should be determined solely on the basis of relative ability, knowledge and skills, after fair and open competition which assures that all receive equal opportunity.
- All employees and applicants for employment should receive fair and equitable treatment in all aspects of personnel management without regard to political affiliation, race, religion, national origin, sex, marital status, age, or disability, and with proper regard for their privacy and constitutional rights.
- Equal pay should be provided for work of equal value, with appropriate consideration of both national and local rates paid by employers in the private sector, and appropriate incentives and recognition should be provided for excellence in performance.

# Primary Duties of the Civil Service Department

#### Hiring/Promotions

An essential part of the Civil Service Department's mandate is to post job announcements, screen applications, test applicants and certify lists of applicants who are eligible for hire and promotion in the classified service.

#### Compensation and Classification

The Civil Service Commission creates new job classifications and sets rates of pay for all classified jobs.

#### Disciplinary appeals

Civil Service staff coordinates the administrate hearings process for employees who appeal disciplinary actions taken against them.

# Primary Duties of the Civil Service Department

#### Performance Evaluations

The Civil Service Department oversees this annual program which is designed to provide feedback to employees and encourage and reward excellent performance.

#### Training

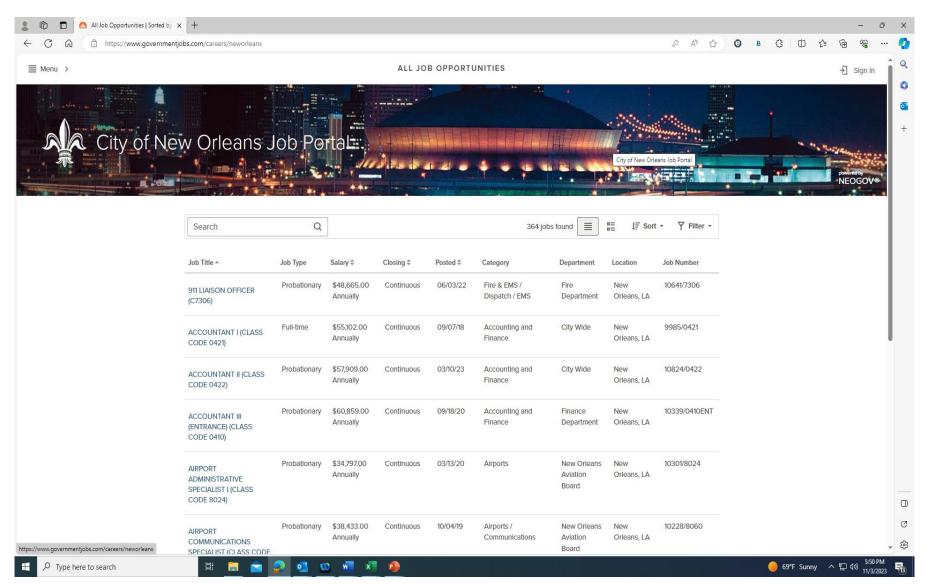
The Civil Service Department oversees the administration of over 60 different employee enrichment courses lead by City employees.





#### **How to Apply for Classified Jobs**

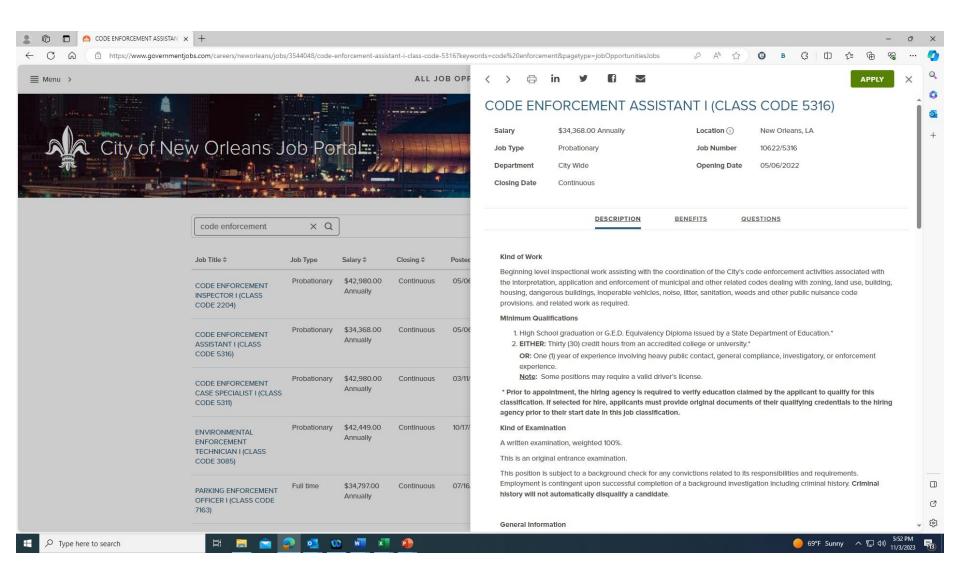
www.governmentjobs.com/careers/neworleans or www.nola.gov





#### **How to Apply for Classified Jobs**

www.governmentjobs.com/careers/neworleans or www.nola.gov





# **Benefits of City Employment**

#### **Pay Increases**

Across the board pay increases in January 2024 and January 2025.

Longevity pay increase after one year of service.

#### **Time Off**

14 paid holidays in 2023, 13 sick days, 13 vacation days, with additional bonus sick and vacation days the longer you are employed. We also offer 12 weeks of paid parental leave.

#### **Pension**

Don't want to work forever? Full-time City employees are eligible to participate in one of several retirement plans depending on your job

#### **Health Insurance**

Our insurance plan offers medical, hospitalization, vision, and dental coverage at competitive rates for you and your family.



## **Contact the Civil Service Department**

Email us at: csno@nola.gov

Visit our website at <a href="https://www.nola.gov/civil-service">www.nola.gov/civil-service</a>

Call us at 504-658-3500





# Questions

**City of New Orleans** 

# Sewerage & Water Board 101

November 6, 2023





# Strategic Plan

#### **Vision**

To be a model utility that earns and holds the trust and confidence of our customers, community, and partners through reliable and sustainable water services.

#### **Mission**

Our team of experts serves the people of New Orleans and improves their quality of life by reliably and affordably providing safe drinking water; removing wastewater for safe return to the environment; and draining stormwater to protect our community.

Our Value s



Customer-Focused



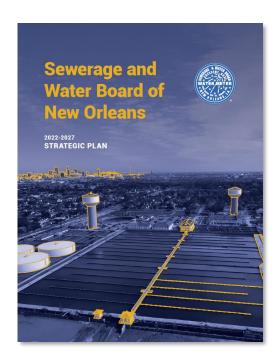
Transparent and Honest



Accountable



Safety-Minded



#### The Basics

≈ 1,300 employees (City Civil Service)

#### ≈ 140,000 customer accounts

- 122,084 residential accounts
- 12,632 commercial accounts
- 30 industrial accounts



#### **Work Locations**

- Make A Difference In Your Community!
- Carrollton Water Treatment Plant
  - Engineering, Environmental, Facility Maintenance, East Bank Water Treatment, Power Operations
- Algiers Water Treatment Plant
  - Westbank Water Treatment
- Central Yard
  - Networks, Grounds Crews, Fleet Maintenance, Meter Reading
- St. Joseph
  - Administration, Customer Service

# **Our Systems**





# **Our Systems**

#### A true "One Water" utility.



**Drinking Water** 



Sewage



Stormwater and Drainage



**Power** 



# **Drinking Water**

**Purpose:** Purify Mississippi River water for city residents, businesses, and visitors.



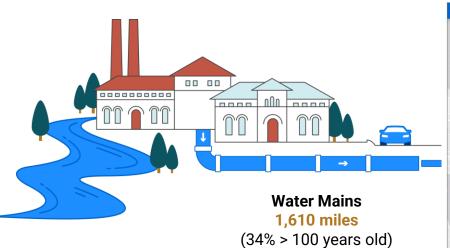
**Carrollton Water Treatment Plant** 

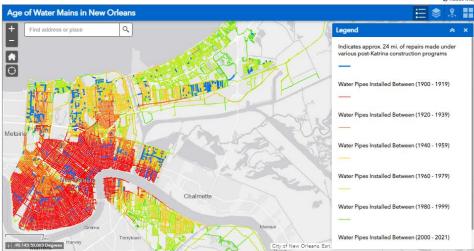


Algiers Water Treatment Plant



# **Distribution System**

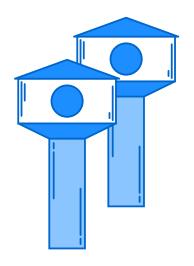






### **Water Towers**

- Store water in strategic locations
- Provide uninterrupted water pressure for 40 minutes

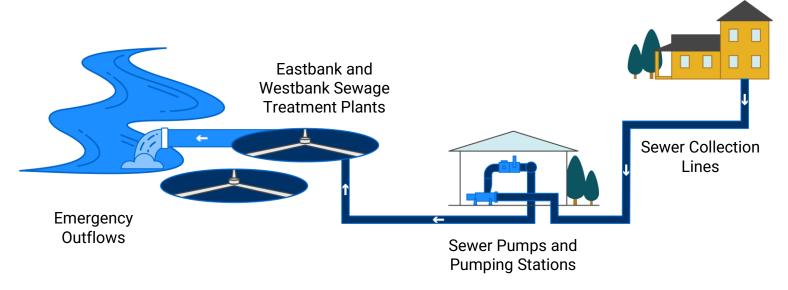


Citywide Precautionary
Boil Water Advisories



# Sewerage

**Purpose:** Collect sewage, treat it, and return clean water to the Mississippi River.





# Sewerage

In 2022



\$275 M

Water Infrastructure Finance and Innovation Act (WIFIA) Loan \$11.5 M

in approved wastewater treatment plant projects

# Stormwater and Drainage

**Purpose:** Remove stormwater from the wettest big city in the U.S.





>170 miles of drainage canals



**24** drainage pump stations

- 120 drainage pumps
- 12 underpass pump stations



### Green Infrastructure



10
Green Infrastructure Sites



274,500 gallons of stormwater

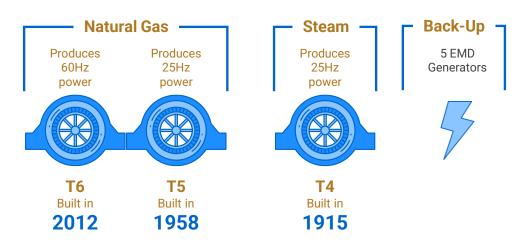
with Green Infrastructure



#### Power

**Purpose:** Power SWBNO water, sewer, and drainage pumps and other facilities in a primary or backup capacity

#### CURRENT INFRASTRUCTURE



SWBNO uses **frequency changer machines** to convert electrical currents from 60Hz to 25Hz.



# Power Complex



#### **Power Complex Groundbreaking**

The Power Complex will bring modern, reliable power to our system.



Three modern turbines



A power substation connected to Entergy's grid



Frequency changers to convert 60Hz power to the 25Hz currents our older pumps use

# **What's Next?**





# Major Initiatives: Modernization



**Power Complex Underway** 



**Smart Meter Launch** 



**Pavement Repairs** 

# Questions?

