



TASK FORCE ON NEW ORLEANS SEWERAGE, WATER, AND DRAINAGE UTILITIES MEMORANDUM

To: All Task Force Members
From: Tyler Antrup, Urban Water Program Manager
Date: December 21, 2018
Re: Summary and Findings of Community Meetings

Overview

Beginning with the confirmation of the Task Force's workplan at the August 22, 2018 meeting, the members of the Task Force were clear that all information should be disseminated to the public through the use of a website that contains all materials Task Force members are given, as well as videos and minutes of all meetings. In addition, it was clear that a robust community engagement process should be undertaken during the process of developing recommendations. Councilmember Banks suggested that there be an evening meeting conducted in each City Council District.

At the Task Force's October 17, 2018 meeting, the members agreed that there should be five community meetings held to communicate the Task Force's work and to receive input on the public's preferences. It was clear, however, that these would not be "noticed" Task Force meetings, that no quorum of members would be required, and would simply be convened as "community conversations" rather than a formal hearing. Given this charge, the following dates and locations were selected, in coordination with the Mayor's Office of Neighborhood Engagement:

- District A | November 26, 2018 - Mid City Library, 4140 Canal St
- District B | November 27, 2018 - Rosenwald Recreation Center, 1120 S Broad St
- District C | November 28, 2018 - Algiers Regional Library, 3014 Holiday Dr
- District D | December 6, 2018 - Milne Recreation Center, 5420 Franklin Ave
- District E | December 11, 2018 - Joe Brown Recreation Center, 5601 Read Blvd

Summary of Findings

The meetings were held as scheduled, beginning with introductions and setting of ground rules by a member of the Office of Neighborhood Engagement staff, followed by a presentation of the Task Force's work, attached. All participants were asked to sign in, and submit comment cards to capture any comments whether they were verbally delivered or not. Sign in sheets from each of the meetings are also included in the attachments, with personal information withheld, as well as comment cards. Below is a summary of attendance at each of the meetings.

| Council District | Attendees |
|-------------------------|------------------|
| District A | 50 |
| District B | 11 |
| District C | 24 |
| District D | 13 |
| District E | 0 |
| Total | 98 |

Generally, the comments received fell into one of three thematic categories, summarized below.

Personal Issues / SWBNO Comments

Many of the participants attended the meetings believing that it was an opportunity to air grievances about the Sewerage and Water Board in general or to issue complaints about billing issues or street repairs. Grace Birch of The Sewerage and Water Board was available at each of the five meetings and any citizens with specific personal issues were asked to speak directly with Grace about these issues so that she could follow up; rather than using up the public comment time during the meeting working through individual issues. That said, there was overwhelming demand amongst the attendees to have an opportunity to speak with SWBNO staff and to have a formal process for issuing complaints.

Some comments included:

- "Why does the SWB contract so many tasks?"
- "What are you doing about the pumps?"
- Too many boil water advisories, leaks in system.
- Need more trust in agency because of billing before any new fees.
- Why does the City allow leaf blowers to blow leaves into drains?
- "How much does it cost to provide each resident with water?"
- Drainage ditches need to be dug out once a year.
- "SWB tear up the streets and leave them a mess. Repair what you mess up."
- "Waste of clean water, leaks in the streets."
- "Billing is convoluted and confusing to the customer"

Accountability / Leadership

An overall theme emerged from many of the comments, particularly during the discussion in District D about a need for accountability and strong leadership at the Sewerage and Water Board. Citizens did not seem to be particularly sold on any of the three options that were presented, nor especially interested in rehashing any of the eliminated options. Some suggestions were made, including directly electing SWBNO Board members, changing the process for nominating Board members, and placing working class citizens on the Board. There was no consensus, however, on how best to achieve accountability and strong leadership.

Some comments included:

- “Opposed to councilmember on SWBNO.”
- Replace Board members with working class people.
- Directly elect Board like the School Board.
- “How would a Public Benefit Corporation be different from what we have?”
- “Privatization will be a disaster.”
- “Dissolve the SWB and move to City Dept of Public Works.”

Support for a Stormwater Utility

Attendees generally responded to two main themes around a stormwater utility, first, that the existing funding system is unequal with many users not paying for service. Second, that a stormwater utility could allow for credits and other programs to mitigate the potential fee. Attendees were especially supportive of the idea of charging tax exempt organizations for their usage of the drainage system.

Some comments included:

- “Agree to 100% paying for drainage.”
- Could take 1% of hotel tax for drainage.
- Implement rain water retention like Philadelphia.
- Incentivize removal of pavement
- Implement stormwater utility and consolidate drainage, implement urban water plan.
- Drainage utility model isn't equitable with high rise structures (high value, small footprint).
- Need to address exempt properties.
- "I love the idea of EVERYBODY paying for drainage"

Attachments:

1. Presentation
2. District A Sign In Sheets and Comment Cards
3. District B Sign In Sheets and Comment Cards
4. District C Sign In Sheets and Comment Cards
5. District D Sign In Sheets and Comment Cards
6. District E Sign In Sheet
7. Email Comment

PRESENTATION



SWBNO Task Force
Community Meeting

City of New Orleans
November 2018

Agenda

- I. Opening and Ground Rules:** Office of Neighborhood Engagement
- II. Overview of Task Force and Options:** Tyler Antrup, Urban Water Program Manager
 - A. Summary of Issues
 - B. Overview of process
 - C. Options for consideration
- III. Question and Answer**

Ground Rules

- I. Please be sure to sign in as we will continue to communicate with you throughout the Task Force's work
- II. Submit general comments on cards, individual comments will be addressed by staff following the meeting
- III. Comment cards will be collected throughout the presentation
- IV. Please limit comments to Task Force-specific issues, individual issues will be addressed separately

What is the Task Force?

Created by LA HR 193

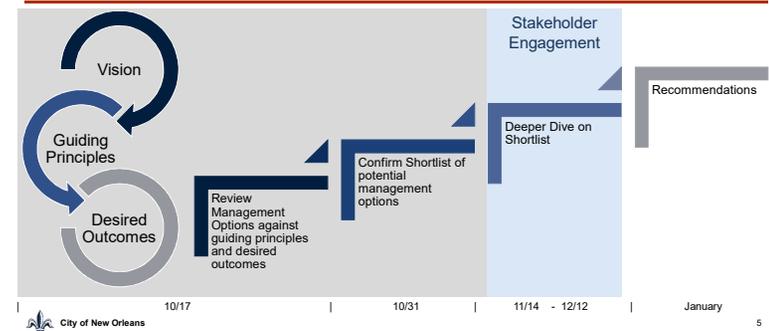
- "To create the Task Force on New Orleans Sewerage, Water, and Drainage Utilities to study issues related to the management of sewerage, water, and drainage facilities and services in the city of New Orleans and to **provide a written report of findings and recommendations** regarding the best strategies and procedures for the management of such facilities and services to the mayor of the city of New Orleans, the New Orleans City Council, and the members of the Orleans Parish legislative delegation not later than January 31, 2019."



Who is on the Task Force?

- Deputy CAO Ramsey Green for Mayor Cantrell (Chair)
- Councilmember Jay Banks for the City Council Public Works Committee (Vice Chair)
- Ghassan Korban for the Sewerage and Water Board
- Poco Sloss for the Board of Liquidation
- David Gereighty for the Louisiana Engineering Society
- Elisa Speranza for the Business Council of New Orleans
- Cheryl Teamer for New Orleans & Company

Process Outline



Summary of Issues to Consider

What we've heard so far...

Funding

- Board has obligation but not authority
- Drainage is historically underfunded due to millage funding
- Looming obligations (SELA, PCCP)

Coordination

- Drainage system split (City/SWBNO)
- Regional duplication (Other Parishes)

Equity

- Property taxpayers fund 100%; based on assessment
- Workforce and small business opportunities unrealized

Unassigned Responsibilities

- Nobody responsible for groundwater / subsidence
- Green Infrastructure

Summary of Issues Not to be Considered

Things beyond the scope of the Task Force

Rebuilding public trust with the S&WB

- Billing/collections
- Customer service
- Critical infrastructure repairs
- Workforce/culture
- Communications

Power

- Capital improvements
- O&M
- Future plans

Drinking Water System

- Capital improvements
- O&M

Sewer System

- Capital improvements
- O&M [Veolia runs 2 treatment plants under P3 contract]

Summary of Issues to Consider

Drainage System Split



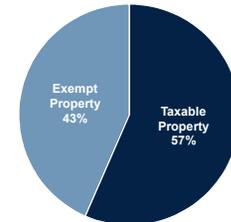
- SWBNO:
 - 235 miles of pipe/canals
 - 23 pump stations
 - power plant
 - \$66.9 M 2017 O&M
- City:
 - 1,288 miles of pipe
 - 68,000+ catch basins
 - \$6M 2017 O&M

Summary of Issues to Consider

Drainage System Funding

- Drainage funded through property tax
- Based on the economic value of the property and the improvements, not demand for drainage
- Properties that are tax-exempt, such as schools, universities, non-profits, and city-owned properties, are not required to pay property tax
- Does not allow for flexibility in spending like affordability programs, grants, or other improvements

Exempt Share of Assessed Value, 2011 (BGR)



Summary of Issues to Consider

Urban Water Plan



1 Drainage systems are regularly overwhelmed by too much runoff, causing flooding.



2 Excessive pumping causes the land to sink by lowering groundwater levels.

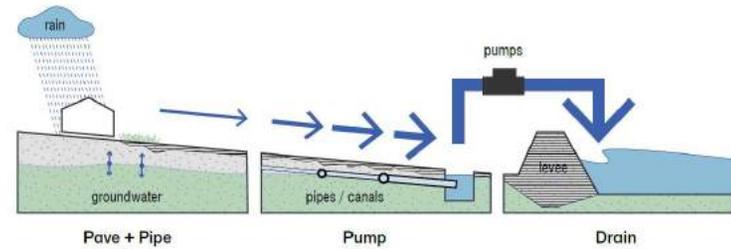


3 Critical water assets are wasted, hidden behind walls, buried underground, or pumped out of sight.



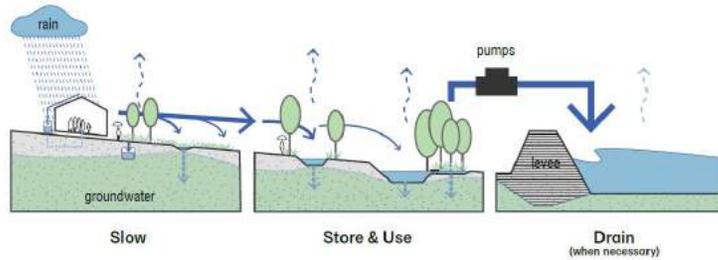
Summary of Issues to Consider

Urban Water Plan



Summary of Issues to Consider

Urban Water Plan



Current Structure

SWBNO- Independent City Agency



- Governed by a Board of Directors
 - Mayor
 - Two representatives of the Board of Liquidation
 - Eight citizen members, of which five represent council districts, one at-large representative, and two consumer advocates.
- Citizen members are appointed by the mayor with the advice and consent of the city council from a list of nominees submitted by a Selection Committee comprised of representatives from:

| | |
|---|--|
| <ul style="list-style-type: none"> - Dillard University - Loyola University - Tulane University - Xavier University - Delgado Community College - University of New Orleans | <ul style="list-style-type: none"> - Southern University at New Orleans - New Orleans Chamber of Commerce - New Orleans Regional Black Chamber of Commerce - Urban League of Greater New Orleans |
|---|--|

Current Structure

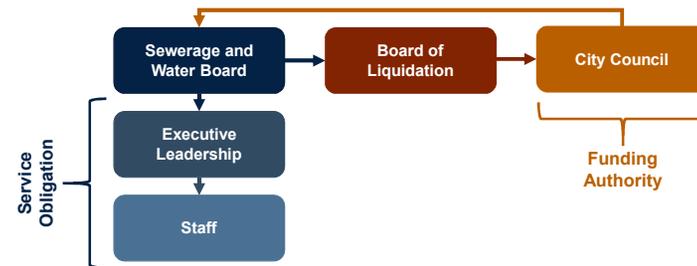
SWBNO- Independent City Agency



- Has responsibility for:
 - Drinking water
 - Sewerage
 - Drainage (major, split with City)
- Rates set by Board > Board of Liquidation > City Council
- Drinking Water and Sewerage rates charged by usage
- Drainage funded through millages

Current Structure

SWBNO- Independent City Agency



Desired Outcomes

Our recommended options should accomplish...

Desired Outcomes

Our recommended options should accomplish...

- Mitigation of Federal debt
- Consolidation of drainage O&M
- Groundwater management
- Sustainable and equitable funding source for drainage
- Comprehensive implementation plan for green infrastructure (Urban Water Plan)
- Workforce and small business training programs
- Holistic approach: regional MOUs with neighboring parishes and other agencies

Management Options

Alternatives to measure against our vision, guiding principles, desired outcomes, and legal requirements

- No action—maintain current structure, including separate drainage systems per 1992 agreement
- Combine all drainage under S&WB—as recommended by Transition Team Report
- Consolidation—move all or part of S&WB under management of city Public Works Department
- Privatization—sell S&WB assets to a private company
- Public-Private Partnership—expand contract operations beyond wastewater treatment to include other facilities/systems
- Separate stormwater utility—consolidate all drainage management under a new utility and move from millage to drainage fee; could be under SWBNO, under the city, or on its own
- Public-Public Partnership—partner with SLFPA or another public agency to manage the drainage system
- City-Owned Corporation—publicly chartered company with one shareholder, the city
- Regional Water Utility—leveraging excess capacity by serving neighboring parishes as well as Orleans

Progress So Far

Meetings Held

- | | |
|--|--|
| <ul style="list-style-type: none"> ▪ July 30, 2018 <ul style="list-style-type: none"> - Intro, work plan discussion ▪ August 22, 2018 <ul style="list-style-type: none"> - Confirmation of work plan, setting regular meeting dates - History of SWBNO- Janet Howard ▪ September 12, 2018 <ul style="list-style-type: none"> - Urban Water Plan- Waggonner and Ball - Overview of case studies ▪ September 18, 2018 <ul style="list-style-type: none"> - Presentation by ABS Group | <ul style="list-style-type: none"> ▪ October 2, 2018 <ul style="list-style-type: none"> - Presentation by Raffetis ▪ October 17, 2018 <ul style="list-style-type: none"> - Development of Issues and Solutions shortlist ▪ October 31, 2018 <ul style="list-style-type: none"> - Confirmation of shortlisted options ▪ November 14, 2018 <ul style="list-style-type: none"> - Presentation by Citizens Energy Group ▪ November 30, 2018 <ul style="list-style-type: none"> - Presentation by Philadelphia Water |
|--|--|

Progress So Far

Experts Engaged



Management Options

Alternatives to measure against our vision, guiding principles, desired outcomes, and legal requirements

- No action—maintain current structure, including separate drainage systems per 1992 agreement
- Combine all drainage under S&WB—as recommended by Transition Team Report
- ~~Consolidation—move all or part of S&WB under management of city Public Works Department~~
- ~~Privatization—sell S&WB assets to a private company~~
- ~~Public-Private Partnership—expand contract operations beyond wastewater treatment to include other facilities/systems~~
- Separate stormwater utility—consolidate all drainage management under a new utility and move from millage to drainage fee; could be under SWBNO, under the city, or on its own
- ~~Public-Public Partnership—partner with SLFPA or another public agency to manage the drainage system~~
- City-Owned Corporation—publicly chartered company with one shareholder, the city
- ~~Regional Water Utility—leveraging excess capacity by serving neighboring parishes as well as Orleans~~

Summary of Potential Options

- **Option 1:** Independent City Agency, no change in management structure.
 - **Option 1a:** Independent City Agency, reform to allow SWBNO Board to set rates independently.
 - **Option 1b:** Independent City Agency, reform to transfer responsibility for all drainage assets under SWBNO
- **Option 2:** Stormwater Utility (fee-based)
 - **Option 2a:** Stormwater Utility housed under City Department of Public Works.
 - **Option 2b:** Stormwater Utility housed under SWBNO.
- **Option 3:** Public Benefit Corporation

Option 1

Independent City Agency, no change in management structure

- No legal requirements to go this route
- No change in management or operations

Option 1a

Independent City Agency,

reform to allow SWBNO Board to set rates independently

- Legal Requirement:
 - Legislature Amendment to LA. R.S. 33.4096, A(1) & (2), B(1), D and E.
 - SWBNO/Board of Liquidation rule changes for consistency
 - City Council generally vested with power to levy taxes and fees
- Could include detailed process for rate setting
- Would allow obligation and authority to be independent of political influence

Option 1b

Independent City Agency,

reform to transfer responsibility for all drainage assets under SWBNO

- Legal Requirement:
 - Cancellation of the 1992 CEA between SWBNO and DPW
 - Renegotiation and new CEA to reflect new structure
- This would not address the funding issues related to drainage, but could help to streamline operations and maintenance.
- Would need to come with revenue sharing or new revenue source.

Option 3 (a & b)

Stormwater Utility (fee-based)

- Legal Requirements:
 - Requires amendments to State legislation and Home Rule Charter (by vote)
- Legally, could be structured as:
 - Standalone state or regional agency
 - Arm of S&WB
 - City Department

Option 3 (a & b)

Stormwater Utility (fee-based)

- Would add a new fee for stormwater/drainage service based on usage
- Typically charged based on impervious surface of each property
 - For commercial, multi-family, and institutional uses, each parcel is measured
 - For single/double residential uses, each parcel is charged an Equivalent Residential Unit (ERU) based on citywide survey
 - Can include credits for reduction of impervious surface and installation of green infrastructure
- More equitable way to fund drainage- no exemptions
- Allows for more flexibility to address regulatory and service related needs
 - Can also allow for grants and programs for affordability not allowed under a millage structure

Option 3 (a & b)

Stormwater Utility (fee-based)



Stormwater Utility Example

Charlotte-Mecklenburg Storm Water Services



- Joint municipal/county stormwater utility formed in the early 1990's that includes Charlotte and the rest of Mecklenburg County.
- Charlotte-Mecklenburg Storm Water Services staff includes both City of Charlotte and Mecklenburg County employees. Staff coordinates closely to provide comprehensive stormwater services and ensure service to residents is seamless.
- Charlotte-Mecklenburg Storm Water Services works under the guidance of the Storm Water Advisory Committee (SWAC). The advisory committee:
 - reviews policies
 - hears appeals and decides on violations, fee credits, service charges and adjustments
 - evaluates capital and operational programs and budgets
 - makes recommendations or comments to elected officials

Option 4

Public Benefit Corporation

- Legal Requirements:
 - State law provides for the creation of a "public benefit corporation" to "finance the construction, renovation, and operation of public properties and facilities." LA R.S. 39:1051(B).
 - Enables re-financing options, including ability to partner with private entities to "leverage additional funds not otherwise available to public entities" (with State Bond Commission Approval). La. R.S. 39:1051(E).
 - Requires amendments to state enabling legislation and Home Rule Charter (by vote)
- Does not trigger privatization requirements because agency continues to be publicly-owned
- City owns/controls agency and appoints board

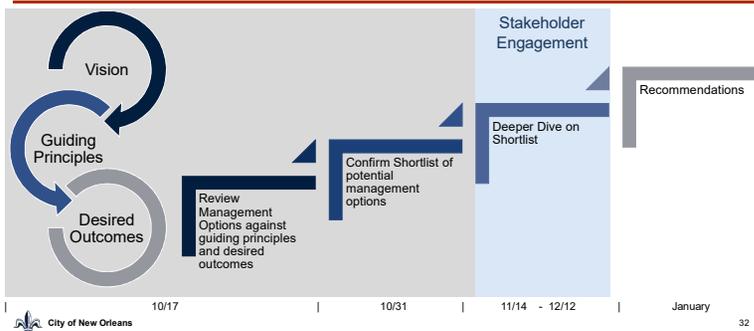
Public Benefit Corporation

Citizens Energy Corp, Indianapolis



- Founded in 1887, Utilities held in Public Trust
- Largest water and wastewater utility in Indiana
- 2011- "Better Utilities for a Better City"
 - Utilities kept under public ownership
 - Non-profit business model
 - Non-partisan governance
 - Operational savings
 - Smaller rate increases
 - Excellent customer service
 - \$425 million in proceeds to City to fund other hard infrastructure

Revisiting the Process



Questions?

Tyler Antrup
Urban Water Program Manager
tjantrup@nola.gov
<https://roadwork.nola.gov/swb-task-force/>

Board of Liquidation

- Has the power to issue bonds in any manner permitted by state or municipal law and the City Charter and to manage its affairs, under the City Charter on behalf of the City of New Orleans, in accordance with the provisions of applicable state or municipal law.
- Also acts as custodian to several agencies including the Sewerage & Water Board of New Orleans
- Nine members:
 - The Mayor;
 - Two councilmembers at-large; and
 - The Mayor appoints six members with the approval of the City Council from a list of names submitted jointly by a committee consisting of the President of the Board of Liquidation, who shall chair the committee, and the Presidents or Chancellors of Dillard University, Loyola University, Southern University of New Orleans, Tulane University, the University of New Orleans, and Xavier University.

DISTRICT A SIGN IN SHEETS AND COMMENT CARDS



SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force
Public Meeting: District A**

Meeting Date: Monday, November 26 2018

**Facilitator: Tyler Antrup, Urban Water Program
Manager**

**Place/Room: Mid-City Library
4140 Canal St, New Orleans, LA 70119**

| Name | Address | Contact E-Mail/Phone |
|--------------------|---------|----------------------|
| Theresa Olasin | | |
| Morgan Olasin | | |
| Kerstin Tymnik | | |
| Earl Wallace | | |
| Antoinette M. Sett | | |
| Marc Weiss | | |
| Sienna Allen | | |
| Holanda Sheef | | |
| Tita Legend | | |
| William A. Postoff | | |
| Casey Adams | | |
| Matthew White | | |
| CARE Sarza | | |



SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force
Public Meeting: District A**

Meeting Date: Monday, November 26 2018

**Facilitator: Tyler Antrup, Urban Water Program
Manager**

**Place/Room: Mid-City Library
4140 Canal St, New Orleans, LA 70119**

| Name | Address | Contact E-Mail/Phone |
|------------------|---------|----------------------|
| Gary Rouber | | |
| MAYMUSING-GURALE | | |
| Kam Seibert | | |
| Chris Hasshaw | | |
| Oliver Coleman. | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |



SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force
Public Meeting: District A**

Meeting Date: Monday, November 26 2018

**Facilitator: Tyler Antrup, Urban Water Program
Manager**

**Place/Room: Mid-City Library
4140 Canal St, New Orleans, LA 70119**

| Name | Address | Contact E-Mail/Phone |
|---------------------|---------|----------------------|
| Anthony Stone | | |
| Robert Jackson | | |
| Mary Beth Arceneaux | | |
| Malcolm Suber | | |
| Travis Lux | | |
| Jerome Shemra | | |
| | | |
| | | |
| | | |
| | | |



SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force
Public Meeting: District A
Facilitator: Tyler Antrup, Urban Water Program
Manager**

**Meeting Date: Monday, November 26 2018
Place/Room: Mid-City Library
4140 Canal St, New Orleans, LA 70119**

| Name | Address | Contact E-Mail/Phone |
|-----------------------|---------|----------------------|
| DASOY HISSIM BOKA | | |
| Juliana Morza | | |
| Laterra Reno Smothers | | |
| Janet Tobias | | |
| Erica Hays | | |
| Archie Stangier | | |
| Debra Joseph | | |
| Norris Vessell Sr | | |
| EMILE ROBICHAUX | | |
| Jo Ann Hays | | |
| ALICE WEISS | | |
| Mr. Burns | | |
| Grant Ligon | | |



SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force
Public Meeting: District A**

Meeting Date: Monday, November 26 2018

**Facilitator: Tyler Antrup, Urban Water Program
Manager**

**Place/Room: Mid-City Library
4140 Canal St, New Orleans, LA 70119**

| Name | Address | Contact E-Mail/Phone |
|-------------------|------------|----------------------|
| Marie Sem | [Redacted] | [Redacted] |
| Charles Dawson | | |
| Cheyenne Mosley | | |
| Antony Spears | | |
| TROY L LYLES | | |
| Larry Adams | | |
| Valerie Lowe | | |
| Patrick Armstrong | | |
| Emily Wertzinger | | |
| Yakya Rokayah | | |
| Karl Seyler | | |
| Jesse Baum | | |
| Dylan Pagan | | |



COMMENT CARD

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: 11/26/2018

Name: Patrick Armstrong
(Please Print Clearly)

Address: [Redacted] 19

Email Address: [Redacted] 11.

Questions/Comments: strongly
support stormwater fees esp for properties
not paying in to property taxes.
Also support ~~exemption~~ credits for
mitigation.



COMMENT CARD

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: 11/26/2018

Name: ALICE WEISS
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:
~~WHO DOES NOT pay in to property taxes~~
~~what is the annual company~~
EXEMPTIONS - tax



COMMENT CARD

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: 11-26-2018

Name: Valerie Lowe
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:

- What input from the Netherlands w/ or and research from low lying areas has the task force incorporated in its strategy
- What solutions employed elsewhere have you considered?



COMMENT CARD

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: 11-26-18

Name: Malwln Sider
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:

Recall the Board = Make up of the Board - absence of w/ or c/w people.



COMMENT CARD

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: Rita Legrand
(Please Print Clearly)

Address: I am opposed to

Email Address: a Council Member

Questions/Comments: being on the StWB



COMMENT CARD

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: Nov 2018

Name: Michael Brinsidi
(Please Print Clearly)

Address:

Email Address

Questions/Comments:

Why not just vote for each member of the board just like the School Board ???
Can we legally? or one similar to the City Council.



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Followup -

Date: 11-26-2018

Name: Valerie Low
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:

Followup - What st management structure
changes have you also considered
from those lowland districts.



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Boj

Date: 11-26-2018

Name: O. Coleman
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:

~~Public~~ Why do the SWB
Contract so many tasks.



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: 26 Nov 18

Name: Karl Saylor
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:

Board of Liquidation
Financial check on Boards



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: 11/26/2018

Name: Patrick Armstrong
(Please Print Clearly)

Address:

#1 Follow

Email Address:

Questions/Comments:

How well a public corporation
work & how would that
be a change from what we have



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: _____

Name: _____
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments:
What is the Future of Task Force
- next steps?

② I agree that the Drainage system should be funded by 100% of new outsiders. There are options to a fee for service or in addition to fee for service such as a 1% addition to the Hotel Room Tax. Creatively might be recorded.

③ The water situation needs to be spoken to, too many built water admissions + 40% leakage in Boals.

④ Combuch of \$60 million savings at \$06 million DPW is just adding a tail to the dog, less a big deal than cosmetic, less management and more vacuum trucks.

⑤ Rain water retention is worth attempts to implement rather than some kind of "incentive" why not mandatory mitigation required to parking lots as was done in Philadelphia.



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: _____

Name: _____
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments:
What are you doing about the pumps (flooding)
Dine Lord 300 jobs for katul base



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: Nov 26

Name: F. Adams
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments:
Will the report be available
How to access?



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

COMMENT CARD

Date: 11/20/2018

Name: JO ANN HAYES
(Please Print Clearly)

Address: [Redacted]

Email Address: [Redacted]@hotmail.com

Questions/Comments:
I have an apparent SEWAGE Leak by the street in front of my house. The SEWAGE Board HAS BEEN CONTACTED 4x about this, there is a MAJOR LEAK in front of Witts Inn on S. CARROLLTON, AND a LEAK AND COVER MISSING ON CANAL AT S. CARROLLTON THAT IS SPREADING



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

COMMENT CARD

Date: NOV 27, 2018

Name: Michael Buvnside
(Please Print Clearly)

Neighborhood / Organization: District B Canal City

Email Address: [Redacted]@ccn.com

Questions/Comments:
(1) The Board of S/WB should be elected similar to the School Board.
1a) This would align the persons required to provide services with the persons that provide the funds, and
1b) This would retain democratic ideals; Responsibilities that are evaded when replaced by appointments; protection.
SEE BACK



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

COMMENT CARD

Date: 11/20/18

Name: Grant Ligon
(Please Print Clearly)

Address: [Redacted]

Email Address: [Redacted]@et

Questions/Comments:
Incentivize removal of concrete. Why do we continue to permit parking spots that are paved? Focus on flood prone areas - not spots to remediate.



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

COMMENT CARD

Date:

Name:
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:
1. What is consolidation of O & M mean?
2. Why was the system ever split?
3. How/are the revenues shared?

DISTRICT B SIGN IN SHEETS AND COMMENT CARDS



SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force
Public Meeting: District B**

Meeting Date: Tuesday November 27th, 2018

**Facilitator: Tyler Antrup, Urban Water Program
Manager**

**Place/Room: Rosenwald Recreation Center
1120 S Broad St.**

| Name | Address | Contact E-Mail/Phone |
|----------------------|---------|----------------------|
| JASON HESS in person | | |
| Christy Harowski | | |
| Sonya Armstrong | | |
| 501 H. Bank S | | |
| Pat Bryant | | |
| Renate Heinrich | | |
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SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force
Public Meeting: District B**

Meeting Date: Tuesday November 27th, 2018

**Facilitator: Tyler Antrup, Urban Water Program
Manager**

**Place/Room: Rosenwald Recreation Center
1120 S Broad St.**

| Name | Address | Contact E-Mail/Phone |
|--------------------|---------|----------------------|
| Bean Evans | | |
| Pat Bryant | | |
| Paul Naylor I | | |
| Maria Akchurish | | |
| ANGELA M CHALK | | |
| Omar K. Mason | | |
| Renée Lapeyrolerie | | |
| Bob Tannen | | |
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SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force
Public Meeting: District B**

Meeting Date: Tuesday November 27th, 2018

**Facilitator: Tyler Antrup, Urban Water Program
Manager**

**Place/Room: Rosenwald Recreation Center
1120 S Broad St.**

| Name | Address | Contact E-Mail/Phone |
|----------------------------|---------|----------------------|
| Mr. and Mrs. David Woolven | | |
| EMILE ROBICHAUX | | |
| Jesse Burn | | |
| Roz Peychaud | | |
| Robert Jackson | | |
| Grace Burch | | |
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COMMENT CARD

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: _____

Name: Pat Bryant
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments:
NEED to look at CONTRACTORS
influence (campaign cont) OVER
OPERATIONS.



COMMENT CARD

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: 11-27-2018

Name: ANGELA M CHALK
(Please Print Clearly)

Address: _____

Email Address: _____@.com

Questions/Comments: MOVE TOWARDS A STORMWATER
UTILITY
IN FAVOR OF COMBINATION OF
STWB w/ DPW GOVERNED BY A
PUBLIC-NON-PROFIT ENTITY
INCLUSIVE OF A DRAINAGE UTILITY
IMPLEMENT URBAN WATER PLAN.
"WATER CITIZEN PARTICIPATION IS NEEDED"



COMMENT CARD

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: 11-27-18

Name: Renate Heurich
(Please Print Clearly)

Address: _____

Email Address: _____@.com

Questions/Comments:
As a result of a chaotic billing system,
there is severe lack of public trust in STWB.
It sounds to us like just another ~~is~~
coming our way.



COMMENT CARD

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: _____

Name: PAT BRYANT
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments:
NEED TO LISTEN TO CITIZENS
ACROSS CITY

Why does the City allow leaf blowers to blow vegetation in the street and ~~blow~~ end up down the storm drains?

 **COMMENT CARD**
 CITY OF NEW ORLEANS
 LaToya Cantrell, Mayor

Date: Nov 27

Name: Jose Bunn
 (Please Print Clearly)

Address: [REDACTED]

Email Address: [REDACTED]

Questions/Comments:
would another model mean a different power structure = a different executive board?

 ElizabethwoolVERTON@gmail.com
COMMENT CARD
 CITY OF NEW ORLEANS
 LaToya Cantrell, Mayor

Date: 27th November 2018

Name: ELIZABETH WOOLVERTON
 (Please Print Clearly)

Address: [REDACTED] A 70125

Email Address: [REDACTED]

Questions/Comments:
WHY DOES THE CITY ALLOW LEAF BLOWERS?
WHY IS 43% OF THE CITY EXEMPT? HOW CAN WE CHANGE THIS?
WHO OVERSEES THE CONTRACTORS WHO SWP?

 **COMMENT CARD**
 CITY OF NEW ORLEANS
 LaToya Cantrell, Mayor

Date: [REDACTED]

Name: ROBERT TANNEN, COMS WITH
 (Please Print Clearly)

Address: [REDACTED] = 70119

Email Address: [REDACTED]

Questions/Comments:
DRAINAGE UTILITY MODEL IS NOT EQUIVOCAL WITH COMMERCIAL + RESIDENTIAL OCCUPANTS OF HIGH RISE PROPERTIES

DISTRICT C SIGN IN SHEETS AND COMMENT CARDS



SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force
Public Meeting: District C**

Meeting Date: Wednesday November 28th, 2018

**Facilitator: Tyler Antrup, Urban Water Program
Manager**

Place/Room: Algiers Regional Library

| Name | Address | Contact E-Mail/Phone |
|----------------------|---------|----------------------|
| JAMES LASSEIGNE | | |
| JOHN MAXWELL III | | |
| Dwight Burel | | |
| Nathalie Nelson | | |
| Lisa Foret | | |
| Sidney Joseph | | |
| James C. Wohl | | |
| D. Lawrence | | |
| Annaw Burrell | | |
| Pearl Chaffin | | |
| Patricia Jones | | |
| Karl + Sharon Tipton | | |
| | | |



SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force
Public Meeting: District C**

Meeting Date: Wednesday November 28th, 2018

**Facilitator: Tyler Antrup, Urban Water Program
Manager**

Place/Room: Algiers Regional Library

| Name | Address | Contact E-Mail/Phone |
|------------------|---------|----------------------|
| E A Schiro | | |
| KANS SHIBDUNG | | |
| EMILE ROBICHAUX | | |
| KERRY FORST | | |
| Sue Duhl | | |
| Cherie Niles | | |
| Eric J Songy | | |
| Deborah H. Jones | | |
| KARL TINSTON | | |
| Tim Bacon | | |
| PAT BRYANT | | |
| James Baker | | |
| OSCAR CARTER | | |



SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force
Public Meeting: District C**

Meeting Date: Wednesday November 28th, 2018

**Facilitator: Tyler Antrup, Urban Water Program
Manager**

Place/Room: Algiers Regional Library

| Name | Address | Contact E-Mail/Phone |
|--------------|---------|----------------------|
| Susan Rowley | | |
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CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date:

11/28/18

Name:

E A Schiro

(Please Print Clearly)

Address:

Email Address

Questions/Comments:

PRIVATIZATION WILL BE A DISASTER.
Sanitation was privatized. Now we have
made SID TORRES A MULTIMILLIONAIRE.
NICE WORK IF YOU CAN GET IT.



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: 11/28/18

Name: E A SCHIRO
(Please Print Clearly)

Address:

Email Address: N/A

Questions/Comments:
THESE NON PROFITS GET EVERYTHING FREE AND WE TAX PAYERS GET TAKEN TO THE CLEANERS!



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: 11/28/18

Name: E A SCHIRO
(Please Print Clearly)

Address:

Email Address: N/A

Questions/Comments:
CANCEL THE CONTRACTOR AGREEMENTS AND LETS LET THE SUB WORKERS DO THEIR JOBS. PROSECUTE MITCH FOR MALFEASANCE

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: 11/28/18

Name: E A SCHIRO
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:
ARE YOU SERIOUSLY CONSIDERING BILLING BASED ON SQUARE FOOTAGE, DRIVENAYS, SIDEWALKS?! SO IF I HAVE A LARGE BLDG & ONLY 1 TOILET I GET A BIGGER BILL THAN IF I HAVE A SMALL HOUSE WITH THREE TOILETS?! OVER

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: 11/28/18

Name: E A SCHIRO
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:
PUBLIC WORKS IS MORE CORRUPT AND/OR STUPIDLY RUN THAN SUB. AND YOU WANT TO CONSIDER PUTTING SUB INTO PUBLIC WORKS SHEESH!



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: _____

Name: _____
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments:
How are management positions filled? election, appt etc



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: 11/28/18

Name: EVANS
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments:
Didn't see any options (Desired Outcomes) for addressing the non-paying 4390.



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: Nov 28, 2018

Name: Eric J Songy
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments:
Dissolve S&WB and move to City Dept of Public Works

CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

Date: 11/28/18

Name: EVANS Thibeaux
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments:
What about the huge number of tax exempt properties? Not paying fair share. 4390 not paying. Are you kidding me?



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: _____

Name: _____
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments:

Corruption! Did you ever discuss the fact that contractors like the one that sold us

Name: _____
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments:

How much does it ^{cost} take to provide each resident ~~for~~ water? with



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: _____

Name: Sharon Tipton
(Please Print Clearly)

Address: _____

Email Address: _____

Questions/Comments: (no reply necessary)

I love the idea of EVERYBODY paying for drainage. over →

LaToya Cantrell, Mayor

Date: 11/28/18

Name: KARL TIPTON
(Please Print Clearly)

Address: 5 _____

Email Address: _____

Questions/Comments:

~~STATE AS LOCAL BOARD~~
SWB IS A STATE BOARD?



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

COMMENT CARD

Date: 11-28-18

Name: SIDNEY Joseph
(Please Print Clearly)

Address: [Redacted]

Email Address: [Redacted]

Questions/Comments:
No-Good DRAINAGE. Ditches, Need to be dug out ~~once~~ ONCE YEAR, Street flood



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

COMMENT CARD

Date: 11-28-18

Name: Burrell, Anna W.
(Please Print Clearly)

Address: 2 [Redacted]

Email Address: [Redacted]

Questions/Comments:
- Sinkst subsiding in my area
- My problem needs to be addressed by S+WB and Public Works Dept.
- There are drains at each ^{OF MY HOUSE} end and my area OF the street is a dip, where the water collects
- Drains improperly located? panels sunk



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

COMMENT CARD

Date: 28 Nov 18

Name: PEARL CHAFFERS
(Please Print Clearly)

Address: [Redacted]

Email Address: [Redacted]

Questions/Comments:
Leaking



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

COMMENT CARD

Date: 11/28/18 *Bill keep growing

Name: Patricia A. Jones
(Please Print Clearly)

Address: [Redacted]

Email Address: [Redacted]

Questions/Comments:
Where are the Catch basins being clean on the west bank S+WB tear up the streets & leave them a mess. Repair what you mess up & repair them back correctly.

DISTRICT D SIGN IN SHEETS AND COMMENT CARDS



SIGN-IN SHEET

| | | |
|---------------------|---|--|
| Project: | Sewerage and Water Board Task Force Public Meeting | Meeting Date: Thursday, December 6, 2018 |
| Facilitator: | Mayor's Office of Neighborhood Engagement | Place/Room: Milne Rec Center (GYM) – 5420 Franklin Ave. |

| Name | Address | Contact E-Mail & Phone |
|------------------------|---------|------------------------|
| <i>Pearlene Davis</i> | | |
| <i>Ann Byerly</i> | | |
| <i>Justin Hawkes</i> | | |
| <i>Byron Minor</i> | | |
| <i>Wayne Corbat</i> | | |
| <i>Jerald Malone</i> | | |
| <i>Conestler Green</i> | | |
| <i>Greta Zornes</i> | | |
| <i>EMILE ROBICHAUX</i> | | |
| <i>Tanzania Jones</i> | | |
| <i>Bruce THOMPSON</i> | | |

Text NOLA ENGAGE to 468-311 for engagement opportunities.

Email addresses will be added to ROADWork NOLA database for newsletter distribution.



SIGN-IN SHEET

| | | |
|---------------------|---|--|
| Project: | Sewerage and Water Board Task Force Public Meeting | Meeting Date: Thursday, December 6, 2018 |
| Facilitator: | Mayor's Office of Neighborhood Engagement | Place/Room: Milne Rec Center (GYM) – 5420 Franklin Ave. |

| Name | Address | Contact E-Mail & Phone |
|------------------|---------|------------------------|
| Lloyd LAZARD | | |
| Jenna Burke | | |
| MORGAN CLEVENGER | | |
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**Text NOLA ENGAGE to 468-311 for engagement opportunities.
Email addresses will be added to ROADWork NOLA database for newsletter distribution.**



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: 12/6/18

Name: LLOYD LAZARD
(Please Print Clearly)

Address: [REDACTED]

Email Address: [REDACTED]

Questions/Comments:
Waste of Clean Water - Leaks in
Streets
Very Good Meeting. THANK YOU!



CITY OF NEW ORLEANS
LaToya Cantrell, Mayor

COMMENT CARD

Date: 12-06-2018

Name: Gerald Malone
(Please Print Clearly)

Address: [REDACTED]

Email Address: [REDACTED] 4-NET

Questions/Comments: statement
The billing is calculated and
confusing to the customer.

DISTRICT E SIGN IN SHEET



SIGN-IN SHEET

Facilitators: Mayor's Neighborhood Engagement Office

Meeting Date: Tuesday, December 11th, 2018

SWB Task Force

Place/Room: Joe Brown Rec

| Name | Address | Contact E-Mail/Phone |
|------------------|---------|----------------------|
| C/M Cyndi Nguyen | | |
| DERRIE GUERIN | | |
| EMILE ROBICHAUX | | |
| Jon Cardon | | |
| ERIC ROTHSTEIN | | |
| Elisa Speranza | | |
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Text NOLA ENGAGE to 468-311 for engagement opportunities.

Email addresses will be added to ROADWork NOLA database for newsletter distribution.

EMAIL COMMENT

Tyler J. antrup

From: Carter Johnson <carterj182@yahoo.com>
Sent: Tuesday, December 18, 2018 4:21 PM
To: Tyler J. antrup
Subject: Re: SWBNO Task Force Community Input

EMAIL FROM EXTERNAL SENDER

Tyler,

In reviewing some of the SWBNO Task Force meeting minutes, it was mentioned that some issues mentioned by the Public were outside the parameters of the Task Force- but I did not see further clarification, so please find below a brief list of issues/ concerns/ suggestions (understanding some may be outside the parameters):

- o Against flat fee for additional Sanitation service for multi-family properties, should be sliding scale based on property size, amount of waste, etc. (Same sliding scale fees should be applied to Primary address as well)
- o Discounts and/or fee refunds for stormwater management implementations such as rain barrels, greenery, permeable pavement, etc.
- o Better tracking for carts w actual address printed, scan barcode, tracking # on bill, etc to avoid a possible additional penalty charge for replacement and/or repair
- o Better job by Trash Handlers while emptying garbage cans, sometimes done by hand & not using powered bin lift, resulting in smaller trash bags/ debris/ poop bags, etc remaining
- o Cleaning & disinfecting of trash & recycle bins

Thanks,

Carter Johnson, carterj182@yahoo.com [504-343-1390](tel:504-343-1390) cell.

Sent from my iPhone

On Dec 18, 2018, at 3:05 PM, Carter Johnson <carterj182@yahoo.com> wrote:

Tyler,

Sorry for the delay- - May I still submit you SWBNO Task Force comments/ suggestions/ concerns? And if so, is there a deadline?

Thanks!

Carter Johnson carterj182@yahoo.com [504-343-1390](tel:504-343-1390) cell.

1

Sent from my iPhone

On Nov 30, 2018, at 9:24 AM, Tyler J. Antrup <tjantrup@nola.gov> wrote:
Go ahead and send me any comments and I'll make sure they're recorded.

////////////////////////////////////

Tyler Antrup, CFM, LEED Green Assoc. | Urban Water Program Manager
Office of Resilience + Sustainability | City of New Orleans
504-658-7005 (O) | 504-314-0234 (C) | tjantrup@nola.gov
resilientnola.org | nola.gov/resilience | nola.gov/climateaction

From: Carter Johnson [<mailto:carterj182@yahoo.com>]
Sent: Thursday, November 29, 2018 5:12 PM

To: Tyler J. Antrup <tjantrup@nola.gov>
Subject: SWBNO Task Force Community Input

Tyler,

Your name was listed as a Contact for the SWBNO Task Force. I was not able to attend the SWBNO Task Force meeting in my district, and unable to attend either of the 2 remaining meetings in December. Is there still a way for me, and other citizens, to still submit suggestions and/or concerns to the Task Force?

Thanks,

Carter Johnson, carterj182@yahoo.com, [504-343-1390](tel:504-343-1390) cell.

Sent from my iPhone

