



## TASK FORCE ON NEW ORLEANS SEWERAGE, WATER, AND DRAINAGE UTILITIES MEMORANDUM

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**To:** All Task Force Members  
**From:** Tyler Antrup, Urban Water Program Manager  
**Date:** December 21, 2018  
**Re:** Summary and Findings of Community Meetings

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### *Overview*

Beginning with the confirmation of the Task Force's workplan at the August 22, 2018 meeting, the members of the Task Force were clear that all information should be disseminated to the public through the use of a website that contains all materials Task Force members are given, as well as videos and minutes of all meetings. In addition, it was clear that a robust community engagement process should be undertaken during the process of developing recommendations. Councilmember Banks suggested that there be an evening meeting conducted in each City Council District.

At the Task Force's October 17, 2018 meeting, the members agreed that there should be five community meetings held to communicate the Task Force's work and to receive input on the public's preferences. It was clear, however, that these would not be "noticed" Task Force meetings, that no quorum of members would be required, and would simply be convened as "community conversations" rather than a formal hearing. Given this charge, the following dates and locations were selected, in coordination with the Mayor's Office of Neighborhood Engagement:

- District A | November 26, 2018 - Mid City Library, 4140 Canal St
- District B | November 27, 2018 - Rosenwald Recreation Center, 1120 S Broad St
- District C | November 28, 2018 - Algiers Regional Library, 3014 Holiday Dr
- District D | December 6, 2018 - Milne Recreation Center, 5420 Franklin Ave
- District E | December 11, 2018 - Joe Brown Recreation Center, 5601 Read Blvd

## *Summary of Findings*

The meetings were held as scheduled, beginning with introductions and setting of ground rules by a member of the Office of Neighborhood Engagement staff, followed by a presentation of the Task Force's work, attached. All participants were asked to sign in, and submit comment cards to capture any comments whether they were verbally delivered or not. Sign in sheets from each of the meetings are also included in the attachments, with personal information withheld, as well as comment cards. Below is a summary of attendance at each of the meetings.

<b>Council District</b>	<b>Attendees</b>
District A	50
District B	11
District C	24
District D	13
District E	0
<b>Total</b>	<b>98</b>

Generally, the comments received fell into one of three thematic categories, summarized below.

### Personal Issues / SWBNO Comments

Many of the participants attended the meetings believing that it was an opportunity to air grievances about the Sewerage and Water Board in general or to issue complaints about billing issues or street repairs. Grace Birch of The Sewerage and Water Board was available at each of the five meetings and any citizens with specific personal issues were asked to speak directly with Grace about these issues so that she could follow up; rather than using up the public comment time during the meeting working through individual issues. That said, there was overwhelming demand amongst the attendees to have an opportunity to speak with SWBNO staff and to have a formal process for issuing complaints.

Some comments included:

- "Why does the SWB contract so many tasks?"
- "What are you doing about the pumps?"
- Too many boil water advisories, leaks in system.
- Need more trust in agency because of billing before any new fees.
- Why does the City allow leaf blowers to blow leaves into drains?
- "How much does it cost to provide each resident with water?"
- Drainage ditches need to be dug out once a year.
- "SWB tear up the streets and leave them a mess. Repair what you mess up."
- "Waste of clean water, leaks in the streets."
- "Billing is convoluted and confusing to the customer"

## Accountability / Leadership

An overall theme emerged from many of the comments, particularly during the discussion in District D about a need for accountability and strong leadership at the Sewerage and Water Board. Citizens did not seem to be particularly sold on any of the three options that were presented, nor especially interested in rehashing any of the eliminated options. Some suggestions were made, including directly electing SWBNO Board members, changing the process for nominating Board members, and placing working class citizens on the Board. There was no consensus, however, on how best to achieve accountability and strong leadership.

Some comments included:

- “Opposed to councilmember on SWBNO.”
- Replace Board members with working class people.
- Directly elect Board like the School Board.
- “How would a Public Benefit Corporation be different from what we have?”
- “Privatization will be a disaster.”
- “Dissolve the SWB and move to City Dept of Public Works.”

## Support for a Stormwater Utility

Attendees generally responded to two main themes around a stormwater utility, first, that the existing funding system is unequal with many users not paying for service. Second, that a stormwater utility could allow for credits and other programs to mitigate the potential fee. Attendees were especially supportive of the idea of charging tax exempt organizations for their usage of the drainage system.

Some comments included:

- “Agree to 100% paying for drainage.”
- Could take 1% of hotel tax for drainage.
- Implement rain water retention like Philadelphia.
- Incentivize removal of pavement
- Implement stormwater utility and consolidate drainage, implement urban water plan.
- Drainage utility model isn't equitable with high rise structures (high value, small footprint).
- Need to address exempt properties.
- "I love the idea of EVERYBODY paying for drainage"

**Attachments:**

1. Presentation
2. District A Sign In Sheets and Comment Cards
3. District B Sign In Sheets and Comment Cards
4. District C Sign In Sheets and Comment Cards
5. District D Sign In Sheets and Comment Cards
6. District E Sign In Sheet
7. Email Comment

# **PRESENTATION**



**SWBNO Task Force**  
**Community Meeting**

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City of New Orleans  
November 2018

## Agenda

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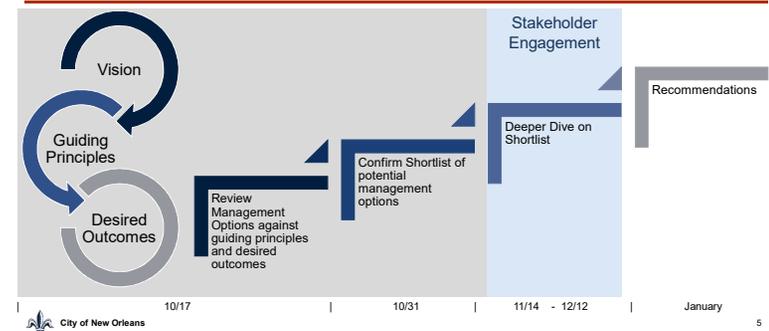
- I. Opening and Ground Rules:** Office of Neighborhood Engagement
- II. Overview of Task Force and Options:** Tyler Antrup, Urban Water Program Manager
  - A. Summary of Issues
  - B. Overview of process
  - C. Options for consideration
- III. Question and Answer**



## Who is on the Task Force?

- Deputy CAO Ramsey Green for Mayor Cantrell (Chair)
- Councilmember Jay Banks for the City Council Public Works Committee (Vice Chair)
- Ghassan Korban for the Sewerage and Water Board
- Poco Sloss for the Board of Liquidation
- David Gereighty for the Louisiana Engineering Society
- Elisa Speranza for the Business Council of New Orleans
- Cheryl Teamer for New Orleans & Company

## Process Outline



## Summary of Issues to Consider

*What we've heard so far...*

### Funding

- Board has obligation but not authority
- Drainage is historically underfunded due to millage funding
- Looming obligations (SELA, PCCP)

### Coordination

- Drainage system split (City/SWBNO)
- Regional duplication (Other Parishes)

### Equity

- Property taxpayers fund 100%; based on assessment
- Workforce and small business opportunities unrealized

### Unassigned Responsibilities

- Nobody responsible for groundwater / subsidence
- Green Infrastructure

## Summary of Issues Not to be Considered

*Things beyond the scope of the Task Force*

### Rebuilding public trust with the S&WB

- Billing/collections
- Customer service
- Critical infrastructure repairs
- Workforce/culture
- Communications

### Power

- Capital improvements
- O&M
- Future plans

### Drinking Water System

- Capital improvements
- O&M

### Sewer System

- Capital improvements
- O&M [Veolia runs 2 treatment plants under P3 contract]

## Summary of Issues to Consider

### Drainage System Split



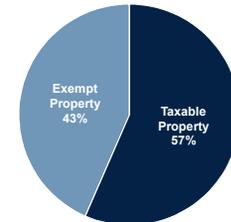
- SWBNO:
  - 235 miles of pipe/canals
  - 23 pump stations
  - power plant
  - \$66.9 M 2017 O&M
- City:
  - 1,288 miles of pipe
  - 68,000+ catch basins
  - \$6M 2017 O&M

## Summary of Issues to Consider

### Drainage System Funding

- Drainage funded through property tax
- Based on the economic value of the property and the improvements, not demand for drainage
- Properties that are tax-exempt, such as schools, universities, non-profits, and city-owned properties, are not required to pay property tax
- Does not allow for flexibility in spending like affordability programs, grants, or other improvements

Exempt Share of Assessed Value, 2011 (BGR)



## Summary of Issues to Consider

*Urban Water Plan*



**1** Drainage systems are regularly overwhelmed by too much runoff, causing flooding.



**2** Excessive pumping causes the land to sink by lowering groundwater levels.

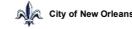
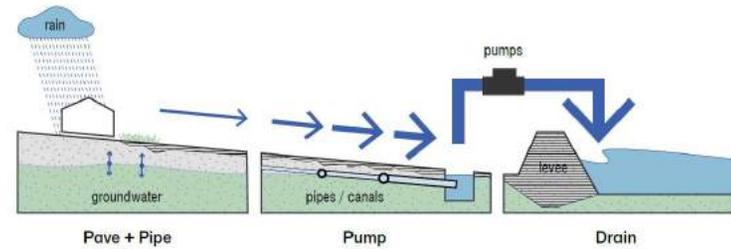


**3** Critical water assets are wasted, hidden behind walls, buried underground, or pumped out of sight.



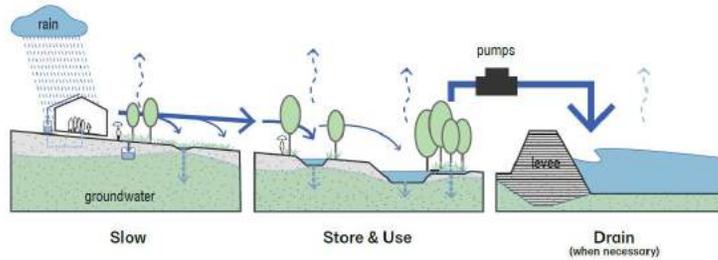
## Summary of Issues to Consider

*Urban Water Plan*



## Summary of Issues to Consider

### Urban Water Plan



## Current Structure

### SWBNO- Independent City Agency



- Governed by a Board of Directors
  - Mayor
  - Two representatives of the Board of Liquidation
  - Eight citizen members, of which five represent council districts, one at-large representative, and two consumer advocates.
- Citizen members are appointed by the mayor with the advice and consent of the city council from a list of nominees submitted by a Selection Committee comprised of representatives from:
 

<ul style="list-style-type: none"> <li>- Dillard University</li> <li>- Loyola University</li> <li>- Tulane University</li> <li>- Xavier University</li> <li>- Delgado Community College</li> <li>- University of New Orleans</li> </ul>	<ul style="list-style-type: none"> <li>- Southern University at New Orleans</li> <li>- New Orleans Chamber of Commerce</li> <li>- New Orleans Regional Black Chamber of Commerce</li> <li>- Urban League of Greater New Orleans</li> </ul>
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## Current Structure

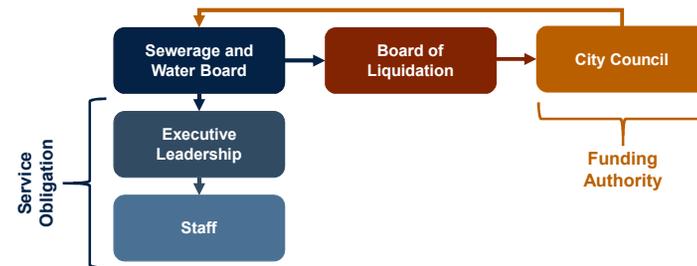
SWBNO- Independent City Agency



- Has responsibility for:
  - Drinking water
  - Sewerage
  - Drainage (major, split with City)
- Rates set by Board > Board of Liquidation > City Council
- Drinking Water and Sewerage rates charged by usage
- Drainage funded through millages

## Current Structure

SWBNO- Independent City Agency



## Desired Outcomes

*Our recommended options should accomplish...*

### Desired Outcomes

*Our recommended options should accomplish...*

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- Mitigation of Federal debt
- Consolidation of drainage O&M
- Groundwater management
- Sustainable and equitable funding source for drainage
- Comprehensive implementation plan for green infrastructure (Urban Water Plan)
- Workforce and small business training programs
- Holistic approach: regional MOUs with neighboring parishes and other agencies

## Management Options

*Alternatives to measure against our vision, guiding principles, desired outcomes, and legal requirements*

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- No action—maintain current structure, including separate drainage systems per 1992 agreement
- Combine all drainage under S&WB—as recommended by Transition Team Report
- Consolidation—move all or part of S&WB under management of city Public Works Department
- Privatization—sell S&WB assets to a private company
- Public-Private Partnership—expand contract operations beyond wastewater treatment to include other facilities/systems
- Separate stormwater utility—consolidate all drainage management under a new utility and move from millage to drainage fee; could be under SWBNO, under the city, or on its own
- Public-Public Partnership—partner with SLFPA or another public agency to manage the drainage system
- City-Owned Corporation—publicly chartered company with one shareholder, the city
- Regional Water Utility—leveraging excess capacity by serving neighboring parishes as well as Orleans

## Progress So Far

*Meetings Held*

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- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>▪ July 30, 2018           <ul style="list-style-type: none"> <li>- Intro, work plan discussion</li> </ul> </li> <li>▪ August 22, 2018           <ul style="list-style-type: none"> <li>- Confirmation of work plan, setting regular meeting dates</li> <li>- History of SWBNO- Janet Howard</li> </ul> </li> <li>▪ September 12, 2018           <ul style="list-style-type: none"> <li>- Urban Water Plan- Waggonner and Ball</li> <li>- Overview of case studies</li> </ul> </li> <li>▪ September 18, 2018           <ul style="list-style-type: none"> <li>- Presentation by ABS Group</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>▪ October 2, 2018           <ul style="list-style-type: none"> <li>- Presentation by Raffetis</li> </ul> </li> <li>▪ October 17, 2018           <ul style="list-style-type: none"> <li>- Development of Issues and Solutions shortlist</li> </ul> </li> <li>▪ October 31, 2018           <ul style="list-style-type: none"> <li>- Confirmation of shortlisted options</li> </ul> </li> <li>▪ November 14, 2018           <ul style="list-style-type: none"> <li>- Presentation by Citizens Energy Group</li> </ul> </li> <li>▪ November 30, 2018           <ul style="list-style-type: none"> <li>- Presentation by Philadelphia Water</li> </ul> </li> </ul> |
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## Progress So Far

Experts Engaged



## Management Options

Alternatives to measure against our vision, guiding principles, desired outcomes, and legal requirements

- No action—maintain current structure, including separate drainage systems per 1992 agreement
- Combine all drainage under S&WB—as recommended by Transition Team Report
- ~~Consolidation—move all or part of S&WB under management of city Public Works Department~~
- ~~Privatization—sell S&WB assets to a private company~~
- ~~Public-Private Partnership—expand contract operations beyond wastewater treatment to include other facilities/systems~~
- Separate stormwater utility—consolidate all drainage management under a new utility and move from millage to drainage fee; could be under SWBNO, under the city, or on its own
- ~~Public-Public Partnership—partner with SLFPA or another public agency to manage the drainage system~~
- City-Owned Corporation—publicly chartered company with one shareholder, the city
- ~~Regional Water Utility—leveraging excess capacity by serving neighboring parishes as well as Orleans~~

## Summary of Potential Options

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- **Option 1:** Independent City Agency, no change in management structure.
  - **Option 1a:** Independent City Agency, reform to allow SWBNO Board to set rates independently.
  - **Option 1b:** Independent City Agency, reform to transfer responsibility for all drainage assets under SWBNO
- **Option 2:** Stormwater Utility (fee-based)
  - **Option 2a:** Stormwater Utility housed under City Department of Public Works.
  - **Option 2b:** Stormwater Utility housed under SWBNO.
- **Option 3:** Public Benefit Corporation

## Option 1

*Independent City Agency, no change in management structure*

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- No legal requirements to go this route
- No change in management or operations

## Option 1a

*Independent City Agency,*

*reform to allow SWBNO Board to set rates independently*

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- Legal Requirement:
  - Legislature Amendment to LA. R.S. 33.4096, A(1) & (2), B(1), D and E.
  - SWBNO/Board of Liquidation rule changes for consistency
  - City Council generally vested with power to levy taxes and fees
- Could include detailed process for rate setting
- Would allow obligation and authority to be independent of political influence

## Option 1b

*Independent City Agency,*

*reform to transfer responsibility for all drainage assets under SWBNO*

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- Legal Requirement:
  - Cancellation of the 1992 CEA between SWBNO and DPW
  - Renegotiation and new CEA to reflect new structure
- This would not address the funding issues related to drainage, but could help to streamline operations and maintenance.
- Would need to come with revenue sharing or new revenue source.

### Option 3 (a & b)

*Stormwater Utility (fee-based)*

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- Legal Requirements:
  - Requires amendments to State legislation and Home Rule Charter (by vote)
- Legally, could be structured as:
  - Standalone state or regional agency
  - Arm of S&WB
  - City Department

### Option 3 (a & b)

*Stormwater Utility (fee-based)*

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- Would add a new fee for stormwater/drainage service based on usage
- Typically charged based on impervious surface of each property
  - For commercial, multi-family, and institutional uses, each parcel is measured
  - For single/double residential uses, each parcel is charged an Equivalent Residential Unit (ERU) based on citywide survey
  - Can include credits for reduction of impervious surface and installation of green infrastructure
- More equitable way to fund drainage- no exemptions
- Allows for more flexibility to address regulatory and service related needs
  - Can also allow for grants and programs for affordability not allowed under a millage structure

### Option 3 (a & b)

*Stormwater Utility (fee-based)*



### Stormwater Utility Example

*Charlotte-Mecklenburg Storm Water Services*



- Joint municipal/county stormwater utility formed in the early 1990's that includes Charlotte and the rest of Mecklenburg County.
- Charlotte-Mecklenburg Storm Water Services staff includes both City of Charlotte and Mecklenburg County employees. Staff coordinates closely to provide comprehensive stormwater services and ensure service to residents is seamless.
- Charlotte-Mecklenburg Storm Water Services works under the guidance of the Storm Water Advisory Committee (SWAC). The advisory committee:
  - reviews policies
  - hears appeals and decides on violations, fee credits, service charges and adjustments
  - evaluates capital and operational programs and budgets
  - makes recommendations or comments to elected officials

## Option 4

### *Public Benefit Corporation*

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- Legal Requirements:
  - State law provides for the creation of a "public benefit corporation" to "finance the construction, renovation, and operation of public properties and facilities." LA R.S. 39:1051(B).
  - Enables re-financing options, including ability to partner with private entities to "leverage additional funds not otherwise available to public entities" (with State Bond Commission Approval). La. R.S. 39:1051(E).
  - Requires amendments to state enabling legislation and Home Rule Charter (by vote)
- Does not trigger privatization requirements because agency continues to be publicly-owned
- City owns/controls agency and appoints board

## Public Benefit Corporation

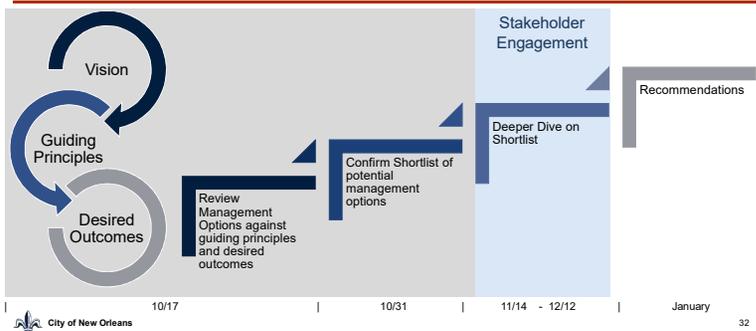
### *Citizens Energy Corp, Indianapolis*

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- Founded in 1887, Utilities held in Public Trust
- Largest water and wastewater utility in Indiana
- 2011- "Better Utilities for a Better City"
  - Utilities kept under public ownership
  - Non-profit business model
  - Non-partisan governance
  - Operational savings
  - Smaller rate increases
  - Excellent customer service
  - \$425 million in proceeds to City to fund other hard infrastructure

## Revisiting the Process



## Questions?

Tyler Antrup  
Urban Water Program Manager  
tjantrup@nola.gov  
<https://roadwork.nola.gov/swb-task-force/>

## Board of Liquidation

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- Has the power to issue bonds in any manner permitted by state or municipal law and the City Charter and to manage its affairs, under the City Charter on behalf of the City of New Orleans, in accordance with the provisions of applicable state or municipal law.
- Also acts as custodian to several agencies including the Sewerage & Water Board of New Orleans
- Nine members:
  - The Mayor;
  - Two councilmembers at-large; and
  - The Mayor appoints six members with the approval of the City Council from a list of names submitted jointly by a committee consisting of the President of the Board of Liquidation, who shall chair the committee, and the Presidents or Chancellors of Dillard University, Loyola University, Southern University of New Orleans, Tulane University, the University of New Orleans, and Xavier University.

**DISTRICT A SIGN IN SHEETS AND COMMENT CARDS**



# SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force  
Public Meeting: District A**

**Meeting Date: Monday, November 26 2018**

**Facilitator: Tyler Antrup, Urban Water Program  
Manager**

**Place/Room: Mid-City Library  
4140 Canal St, New Orleans, LA 70119**

Name	Address	Contact E-Mail/Phone
Theresa Olasin		
Morgan Olasin		
Kerstin Tymnik		
Earl Wallace		
Antoinette M. Sett		
Marc Weiss		
Sienna Allen		
Holanda Sheef		
Tita Legend		
William A. Postoff		
Casey Adams		
Matthew White		
CARE Sarza		



# SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force  
Public Meeting: District A**

**Meeting Date: Monday, November 26 2018**

**Facilitator: Tyler Antrup, Urban Water Program  
Manager**

**Place/Room: Mid-City Library  
4140 Canal St, New Orleans, LA 70119**

Name	Address	Contact E-Mail/Phone
Gary Rouber		
MAYMUSING-GURALE		
Kam Seibert		
Chris Haskins		
Oliver Coleman.		



# SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force  
Public Meeting: District A**

**Meeting Date: Monday, November 26 2018**

**Facilitator: Tyler Antrup, Urban Water Program  
Manager**

**Place/Room: Mid-City Library  
4140 Canal St, New Orleans, LA 70119**

Name	Address	Contact E-Mail/Phone
Anthony Stone		
Robert Jackson		
Mary Beth Arceneaux		
Malcolm Suber		
Travis Lux		
Jerome Shemra		



# SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force  
Public Meeting: District A  
Facilitator: Tyler Antrup, Urban Water Program  
Manager**

**Meeting Date: Monday, November 26 2018  
Place/Room: Mid-City Library  
4140 Canal St, New Orleans, LA 70119**

Name	Address	Contact E-Mail/Phone
DASOY HISSIM BOTEH		
Juliana Morza		
Laterra Reno Smothers		
Janet Tobias		
Erica Hays		
Archie Stangier		
Debra Joseph		
Norris Vessell Sr		
EMILE ROBICHAUX		
Jo Ann Hays		
ALICE WEISS		
Mr. Burns		
Grant Ligon		



# SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force  
Public Meeting: District A**

**Meeting Date: Monday, November 26 2018**

**Facilitator: Tyler Antrup, Urban Water Program  
Manager**

**Place/Room: Mid-City Library  
4140 Canal St, New Orleans, LA 70119**

Name	Address	Contact E-Mail/Phone
Marie Sem	[REDACTED]	[REDACTED]
Charles Dawson		
Cheyenne Mosley		
Antony Spears		
TROY L LYLES		
Larry Adams		
Valerie Lowe		
Patrick Armstrong		
Emily Wertzinger		
Yakya Rokayah		
Karl Seyler		
Jesse Baum		
Dylan Pagan		



**COMMENT CARD**

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: 11/26/2018

Name: Patrick Armstrong  
(Please Print Clearly)

Address: [Redacted] 19

Email Address: [Redacted] 11.

Questions/Comments: strongly  
support stormwater fees esp for properties  
not paying in to property taxes.  
Also support ~~exemption~~ credits for  
mitigation.



**COMMENT CARD**

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: 11/26/2018

Name: ALICE WEISS  
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:  
~~WHO DOES NOT pay in to property taxes~~  
~~what is the annual company~~  
EXEMPTIONS - tax



### COMMENT CARD

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: 11-26-2018

Name: Valerie Lowe  
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:

- What input from the Netherlands w/ or and research from low lying areas has the task force incorporated in its strategy
- What solutions employed elsewhere have you considered?



### COMMENT CARD

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: 11-26-18

Name: Malwln Sider  
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:

Recall the Board = Make up of the Board - absence of w/ or clem people.



### COMMENT CARD

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: Rita Legrand  
(Please Print Clearly)

Address: I am opposed to

Email Address: a Council Member

Questions/Comments: being on the StWB



### COMMENT CARD

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: Nov 2018

Name: Michael Brinsidi  
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:

Why not just vote for each member of the board just like the School Board ???  
Can we legally? or one similar to the City Council.



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Followup -

Date: 11-26-2018

Name: Valerie Low  
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:

Followup - What st management structure  
changes have you also considered  
from those lowland districts.



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Boj

Date: 11-26-2018

Name: O. Coleman  
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:

~~Public~~ Why do the SWB  
Contract so many tasks.



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: 26 Nov 18

Name: Karl Saylor  
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:

Board of Liquidation  
Financial check on Boards



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: 11/26/2018

Name: Patrick Armstrong  
(Please Print Clearly)

Address:

#1 Follow

Email Address:

Questions/Comments:

How well a public corporation  
work & how would that  
be a change from what we have



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: \_\_\_\_\_

Name: \_\_\_\_\_  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:  
What is the Future of Task Force  
- next steps?

② I agree that the Drainage system should be funded by 100% of new outsiders. There are options to a fee for service or in addition to fee for service such as a 1% addition to the Hotel Room Tax. Creatively might be recorded.

③ The water situation needs to be spoken to, too many built water admissions + 40% leakage in Boals.

④ Combuch of \$60 million savings at \$06 million DPW is just adding a tail to the dog, less a big deal than cosmetic, less management and more vacuum trucks.

⑤ Rain water retention is worth attempts to implement rather than some kind of "incentive" why not mandatory mitigation required to parking lots as was done in Philadelphia.



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: \_\_\_\_\_

Name: \_\_\_\_\_  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:  
What are you doing about the pumps (flooding)  
Dine Lord 300 jobs for water base



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: Nov 26

Name: F. Adams  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:  
Will the report be available  
How to access?



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

### COMMENT CARD

Date: 11/20/2018

Name: JO ANN HAYES  
(Please Print Clearly)

Address: 4 [REDACTED]

Email Address: [REDACTED]@hotmail.com

Questions/Comments:  
I have an apparent SEWAGE Leak by the street in front of my house. The SEWAGE Board HAS BEEN CONTACTED 4x ABOUT THIS, there is a MAJOR LEAK in front of Witts Inn on S. CARROLLTON, and a LEAK and COVER missing on CANAL at S. CARROLLTON THAT IS SPREADING



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

### COMMENT CARD

Date: NOV 27, 2018

Name: Michael BURNSIDE  
(Please Print Clearly)

Neighborhood / Organization: District B Canal City

Email Address: [REDACTED]@ccn.com

Questions/Comments:  
(1) The Board of S/WB should be elected similar to the School Board.  
1a) This would align the persons required to provide services with the persons that provide the funds, and  
1b) This would retain democratic ideals; Responsibilities that are evaded when replaced by appointments; protection.  
SEE BACK



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

### COMMENT CARD

Date: 11/20/18

Name: Grant Ligon  
(Please Print Clearly)

Address: [REDACTED] et

Email Address: [REDACTED]

Questions/Comments:  
Incentivize removal of concrete. Why do we continue to permit parking spots that are paved? Focus on flood prone areas - not spots to remediate.



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

### COMMENT CARD

Date:

Name:  
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:  
1. What is consolidation of O & M mean?  
2. Why was the system ever split?  
3. How/are the revenues shared?

**DISTRICT B SIGN IN SHEETS AND COMMENT CARDS**



# SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force  
Public Meeting: District B**

**Meeting Date: Tuesday November 27<sup>th</sup>, 2018**

**Facilitator: Tyler Antrup, Urban Water Program  
Manager**

**Place/Room: Rosenwald Recreation Center  
1120 S Broad St.**

Name	Address	Contact E-Mail/Phone
JASON HESS in town		
Christy Harowski		
Sonya Armstrong		
501 H. Bank S		
Pat Bryant		
Renate Heinrich		



# SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force  
Public Meeting: District B**

**Meeting Date: Tuesday November 27<sup>th</sup>, 2018**

**Facilitator: Tyler Antrup, Urban Water Program  
Manager**

**Place/Room: Rosenwald Recreation Center  
1120 S Broad St.**

Name	Address	Contact E-Mail/Phone
Bean Evans		
Pat Bryant		
Paul Naylor I		
Maria Akchurish		
ANGELA M CHALK		
Omar K. Mason		
Renée Lapeyrolerie		
Bob Tannen		



# SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force  
Public Meeting: District B**

**Meeting Date: Tuesday November 27<sup>th</sup>, 2018**

**Facilitator: Tyler Antrup, Urban Water Program  
Manager**

**Place/Room: Rosenwald Recreation Center  
1120 S Broad St.**

Name	Address	Contact E-Mail/Phone
Mr. and Mrs. David Woolven		
EMILE ROBICHAUX		
Jesse Burn		
Roz Peychaud		
Robert Jackson		
Grace Burch		



**COMMENT CARD**

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: \_\_\_\_\_

Name: Pat Bryant  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:  
NEED to look at CONTRACTORS  
influence (campaign cont) OVER  
OPERATIONS.



**COMMENT CARD**

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: 11-27-2018

Name: ANGELA M CHALK  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_@.com

Questions/Comments: MOVE TOWARDS A STORMWATER  
UTILITY  
IN FAVOR OF COMBINATION OF  
STWB w/ DPW GOVERNED BY A  
PUBLIC-NON-PROFIT ENTITY  
INCLUSIVE OF A DRAINAGE UTILITY  
IMPLEMENT URBAN WATER PLAN.  
"WATER CITIZEN PARTICIPATION IS NEEDED"



**COMMENT CARD**

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: 11-27-18

Name: Renate Heurich  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_@.com

Questions/Comments:  
As a result of a chaotic billing system,  
there is severe lack of public trust in STWB.  
It sounds to us like just another ~~is~~  
coming our way.



**COMMENT CARD**

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: \_\_\_\_\_

Name: PAT BRYANT  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:  
NEED TO LISTEN TO CITIZENS  
ACROSS CITY

Why does the City allow leaf blowers to blow vegetation in the street and ~~blow~~ end up down the storm drains?

 **COMMENT CARD**  
 CITY OF NEW ORLEANS  
 LaToya Cantrell, Mayor

Date: Nov 27

Name: Jose Bunn  
 (Please Print Clearly)

Address: [REDACTED]

Email Address: [REDACTED]

Questions/Comments:  
would another model mean a different power structure = a different executive board?

 ElizabethwoolVERTON@gmail.com  
**COMMENT CARD**  
 CITY OF NEW ORLEANS  
 LaToya Cantrell, Mayor

Date: 27<sup>th</sup> November 2018

Name: ELIZABETH WOOLVERTON  
 (Please Print Clearly)

Address: [REDACTED] A 70125

Email Address: [REDACTED]

Questions/Comments:  
WHY DOES THE CITY ALLOW LEAF BLOWERS?  
WHY IS 43% OF THE CITY EXEMPT? HOW CAN WE CHANGE THIS?  
WHO OVERSEES THE CONTRACTORS WHO SWP?

 **COMMENT CARD**  
 CITY OF NEW ORLEANS  
 LaToya Cantrell, Mayor

Date: [REDACTED]

Name: ROBERT TANNEN, COMS WITH  
 (Please Print Clearly)

Address: [REDACTED] = 70119

Email Address: [REDACTED]

Questions/Comments:  
DRAINAGE UTILITY MODEL IS NOT EQUIVOCAL WITH COMMERCIAL + RESIDENTIAL OCCUPANTS OF HIGH RISE PROPERTIES

**DISTRICT C SIGN IN SHEETS AND COMMENT CARDS**



# SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force  
Public Meeting: District C**

**Meeting Date: Wednesday November 28<sup>th</sup>, 2018**

**Facilitator: Tyler Antrup, Urban Water Program  
Manager**

**Place/Room: Algiers Regional Library**

Name	Address	Contact E-Mail/Phone
JAMES LASSEIGNE		
JOHN MAXWELL III		
Dwight Burel		
Nathalie Nelson		
Lisa Foret		
Sidney Joseph		
James C. Wohl		
D. Lawrence		
Annaw Burrell		
Pearl Chaffin		
Patricia Jones		
Karl + Sharon Tipton		



# SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force  
Public Meeting: District C**

**Meeting Date: Wednesday November 28<sup>th</sup>, 2018**

**Facilitator: Tyler Antrup, Urban Water Program  
Manager**

**Place/Room: Algiers Regional Library**

Name	Address	Contact E-Mail/Phone
E A Schiro		
KANS SHIBDUNG		
EMILE ROBICHAUX		
KERRY FORST		
Sue Duhl		
Cherie Niles		
Eric J Songy		
Deborah H. Jones		
KARL TINSTON		
Tim Bacon		
PAT BRYANT		
James Baker		
OSCAR CARTER		



# SIGN-IN SHEET

**Project: Sewerage and Water Board Task Force  
Public Meeting: District C**

**Meeting Date: Wednesday November 28<sup>th</sup>, 2018**

**Facilitator: Tyler Antrup, Urban Water Program  
Manager**

**Place/Room: Algiers Regional Library**

Name	Address	Contact E-Mail/Phone
Susan Rowley		



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

**Date:**

11/28/18

**Name:**

E A Schiro

(Please Print Clearly)

**Address:**

**Email Address:**

**Questions/Comments:**

PRIVATIZATION WILL BE A DISASTER.  
Sanitation was privatized. Now we have  
made SID TORRES A MULTIMILLIONAIRE.  
NICE WORK IF YOU CAN GET IT.



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

**COMMENT CARD**

Date: 11/28/18

Name: E A SCHIRO  
(Please Print Clearly)

Address:

Email Address: N/A

Questions/Comments:  
THESE NON PROFITS GET EVERYTHING  
FREE AND WE TAX PAYERS GET  
TAKEN TO THE CLEANERS!



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

**COMMENT CARD**

Date: 11/28/18

Name: E A SCHIRO  
(Please Print Clearly)

Address:

Email Address: N/A

Questions/Comments:  
CANCEL THE CONTRACTOR AGREEMENTS  
AND LETS LET THE SUB WORKERS  
DO THEIR JOBS.  
PROSECUTE MITCH FOR  
MALFEASANCE

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

**COMMENT CARD**

Date: 11/28/18

Name: E A SCHIRO  
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:  
ARE YOU SERIOUSLY CONSIDERING  
BILLING BASED ON SQUARE FOOTAGE,  
DRIVENAYS, SIDEWALKS?! SO IF I  
HAVE A LARGE BLDG & ONLY 1 TOILET I  
GET A BIGGER BILL THAN IF I HAVE A SMALL  
HOUSE WITH THREE TOILETS?! OVER

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: 11/28/18

Name: E A SCHIRO  
(Please Print Clearly)

Address:

Email Address:

Questions/Comments:  
PUBLIC WORKS IS MORE CORRUPT AND/OR  
STUPIDLY RUN THAN SUB. AND YOU  
WANT TO CONSIDER PUTTING SUB  
INTO PUBLIC WORKS SHEESH!



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: \_\_\_\_\_

Name: \_\_\_\_\_  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:  
How are management positions filled? election, appt etc



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: 11/28/18

Name: EVANS  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:  
Didn't see any options (Desired Outcomes) for addressing the non-paying 4390.



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: Nov 28, 2018

Name: Eric J Songy  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:  
Dissolve S&WB and move to City Dept of Public Works

CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

Date: 11/28/18

Name: EVANS Thibeaux  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:  
What about the huge number of tax exempt properties? Not paying fair share. 4390 not paying. Are you kidding me?



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: \_\_\_\_\_

Name: \_\_\_\_\_  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:

Corruption! Did you ever discuss the fact that contractors like the one that sold us

Name: \_\_\_\_\_  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:

How much does it <sup>cost</sup> take to provide each resident ~~for~~ water? with



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: \_\_\_\_\_

Name: Sharon Tipton  
(Please Print Clearly)

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments: (no reply necessary)

I love the idea of EVERYBODY paying for drainage. over →

LaToya Cantrell, Mayor

Date: 11/28/18

Name: KARL TIPTON  
(Please Print Clearly)

Address: 5 \_\_\_\_\_

Email Address: \_\_\_\_\_

Questions/Comments:

~~STATE AS LOCAL BOARD~~  
SWB IS A STATE BOARD?



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

### COMMENT CARD

Date: 11-28-18

Name: SIDNEY Joseph  
(Please Print Clearly)

Address: [Redacted]

Email Address: [Redacted]

Questions/Comments:  
No-Good DRAINAGE. Ditches, Need to be dug out ~~once~~ ONCE YEAR, Street flood



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

### COMMENT CARD

Date: 11-28-18

Name: Burrell, Anna W.  
(Please Print Clearly)

Address: 2 [Redacted]

Email Address: [Redacted]

Questions/Comments:  
- Sinkst subsidng in my area  
- My problem needs to be addressed by S+WB and Public Works Dept.  
- There are drains at each <sup>OF MY HOME</sup> end and my area OF the street is a dip, where the water collects  
- Drains improperly LOCATED? panels sink



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

### COMMENT CARD

Date: 28 Nov 18

Name: PEARL CHAFFERS  
(Please Print Clearly)

Address: [Redacted]

Email Address: [Redacted]

Questions/Comments:  
Leaking



CITY OF NEW ORLEANS

LaToya Cantrell, Mayor

### COMMENT CARD

Date: 11/28/18 \*Bill keep growing

Name: Patricia A. Jones  
(Please Print Clearly)

Address: [Redacted]

Email Address: [Redacted]

Questions/Comments:  
Where are the Catch basins being clean on the west bank? S+WB tear up the streets & leave them a mess. Repair what you mess up & repair them back correctly.

**DISTRICT D SIGN IN SHEETS AND COMMENT CARDS**



# SIGN-IN SHEET

<b>Project:</b>	<b>Sewerage and Water Board Task Force Public Meeting</b>	<b>Meeting Date:</b> <b>Thursday, December 6, 2018</b>
<b>Facilitator:</b>	<b>Mayor's Office of Neighborhood Engagement</b>	<b>Place/Room: Milne Rec Center (GYM) – 5420 Franklin Ave.</b>

Name	Address	Contact E-Mail & Phone
<i>Pearlene Davis</i>		
<i>Ann Byerly</i>		
<i>Justin Howles</i>		
<i>Byron Minor</i>		
<i>Wayne Corbat</i>		
<i>Jerald Malone</i>		
<i>Conestler Green</i>		
<i>Greta Zornes</i>		
<i>EMILE ROBICHAUX</i>		
<i>Tanzania Jones</i>		
<i>Bruce THOMPSON</i>		

**Text NOLA ENGAGE to 468-311 for engagement opportunities.**

**Email addresses will be added to ROADWork NOLA database for newsletter distribution.**



# SIGN-IN SHEET

<b>Project:</b>	<b>Sewerage and Water Board Task Force Public Meeting</b>	<b>Meeting Date:</b> <b>Thursday, December 6, 2018</b>
<b>Facilitator:</b>	<b>Mayor's Office of Neighborhood Engagement</b>	<b>Place/Room: Milne Rec Center (GYM) – 5420 Franklin Ave.</b>

Name	Address	Contact E-Mail & Phone
Lloyd LAZARD		
Jenna Burke		
MORGAN CLEVENGER		

**Text NOLA ENGAGE to 468-311 for engagement opportunities.  
Email addresses will be added to ROADWork NOLA database for newsletter distribution.**



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: 12/6/18

Name: LLOYD LAZARD

(Please Print Clearly)

Address: [Redacted]

Email Address: [Redacted]

Questions/Comments:  
Waste of Clean Water - Leaks in  
Streets  
Very Good Meeting. THANK YOU!



CITY OF NEW ORLEANS  
LaToya Cantrell, Mayor

### COMMENT CARD

Date: 12-06-2018

Name: Gerald Malone

(Please Print Clearly)

Address: [Redacted]

Email Address: [Redacted] 4-NET

Questions/Comments: statement  
The billing is calculated and  
confusing to the customer.

**DISTRICT E SIGN IN SHEET**



# SIGN-IN SHEET

Facilitators: Mayor's Neighborhood Engagement Office

Meeting Date: Tuesday, December 11th, 2018

**SWB Task Force**

Place/Room: Joe Brown Rec

Name	Address	Contact E-Mail/Phone
C/M Cyndi Nguyen		
DERRIE GUERIN		
EMILE ROBICHAUX		
Jon Cardon		
ERIC ROTHSTEIN		
Elisa Speranza		

**Text NOLA ENGAGE to 468-311 for engagement opportunities.**

**Email addresses will be added to ROADWork NOLA database for newsletter distribution.**

**EMAIL COMMENT**

Tyler J. antrup

---

From: Carter Johnson <carterj182@yahoo.com>  
Sent: Tuesday, December 18, 2018 4:21 PM  
To: Tyler J. antrup  
Subject: Re: SWBNO Task Force Community Input

EMAIL FROM EXTERNAL SENDER

Tyler,

In reviewing some of the SWBNO Task Force meeting minutes, it was mentioned that some issues mentioned by the Public were outside the parameters of the Task Force- but I did not see further clarification, so please find below a brief list of issues/ concerns/ suggestions (understanding some may be outside the parameters):

- o Against flat fee for additional Sanitation service for multi-family properties, should be sliding scale based on property size, amount of waste, etc. (Same sliding scale fees should be applied to Primary address as well)
- o Discounts and/or fee refunds for stormwater management implementations such as rain barrels, greenery, permeable pavement, etc.
- o Better tracking for carts w actual address printed, scan barcode, tracking # on bill, etc to avoid a possible additional penalty charge for replacement and/or repair
- o Better job by Trash Handlers while emptying garbage cans, sometimes done by hand & not using powered bin lift, resulting in smaller trash bags/ debris/ poop bags, etc remaining
- o Cleaning & disinfecting of trash & recycle bins

Thanks,

Carter Johnson, [carterj182@yahoo.com](mailto:carterj182@yahoo.com) [504-343-1390](tel:504-343-1390) cell.

Sent from my iPhone

On Dec 18, 2018, at 3:05 PM, Carter Johnson <[carterj182@yahoo.com](mailto:carterj182@yahoo.com)> wrote:

Tyler,

Sorry for the delay- - May I still submit you SWBNO Task Force comments/ suggestions/ concerns? And if so, is there a deadline?

Thanks!

Carter Johnson [carterj182@yahoo.com](mailto:carterj182@yahoo.com) [504-343-1390](tel:504-343-1390) cell.

1

Sent from my iPhone

On Nov 30, 2018, at 9:24 AM, Tyler J. Antrup <[tjantrup@nola.gov](mailto:tjantrup@nola.gov)> wrote:  
Go ahead and send me any comments and I'll make sure they're recorded.

////////////////////////////////////

**Tyler Antrup, CFM, LEED Green Assoc.** | Urban Water Program Manager  
Office of Resilience + Sustainability | City of New Orleans  
504-658-7005 (O) | 504-314-0234 (C) | [tjantrup@nola.gov](mailto:tjantrup@nola.gov)  
[resilientnola.org](http://resilientnola.org) | [nola.gov/resilience](http://nola.gov/resilience) | [nola.gov/climateaction](http://nola.gov/climateaction)

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From: Carter Johnson [<mailto:carterj182@yahoo.com>]  
Sent: Thursday, November 29, 2018 5:12 PM

To: Tyler J. Antrup <[tjantrup@nola.gov](mailto:tjantrup@nola.gov)>  
Subject: SWBNO Task Force Community Input

Tyler,

Your name was listed as a Contact for the SWBNO Task Force. I was not able to attend the SWBNO Task Force meeting in my district, and unable to attend either of the 2 remaining meetings in December. Is there still a way for me, and other citizens, to still submit suggestions and/or concerns to the Task Force?

Thanks,

Carter Johnson, [carterj182@yahoo.com](mailto:carterj182@yahoo.com), [504-343-1390](tel:504-343-1390) cell.

Sent from my iPhone

