# **Stormwater Services Governance and Management**

Sewerage & Water Board of New Orleans
Management Options Task Force
December 12, 2018

### Introductions

#### Andrew Reese

- 30+ years in stormwater technical, financial, organizational
- Expertise in design, green infrastructure, planning
- Over 100 cities: Philadelphia, Charlotte, Nashville, Portland, Halifax, Cleveland, Atlanta, Birmingham, Dallas/Ft. Worth, Australia

### Eric Rothstein

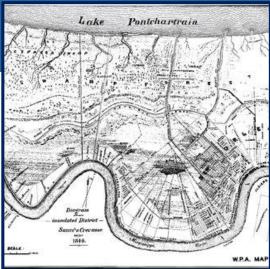
- 30+ years in water, wastewater, stormwater finance
- Municipal Advisor, CPA, EFAB Board
- Institutional structuring / regionalization: Atlanta,
   Detroit, Egypt, Flint, Houston, Toledo





# Where You Are Going

- Repair and manage the pumps and canal systems
- Rapidly clean, repair, and transform the collection system
- Imperatives:
  - Achieve efficiency, excellence, transparency, accountability, and equity
  - Leverage existing organizational, and administrative capacity and authority
- Build in flexibility for regional cooperation



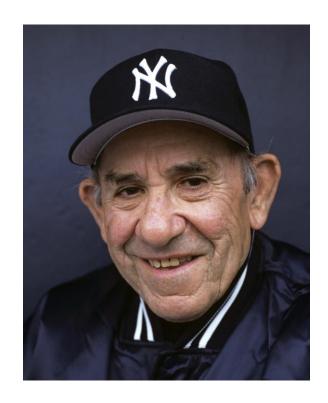


## **Institutional Structuring Options**

- City of New Orleans Department
- Privatization
- Separate independent utility
  - City of New Orleans
  - Multi-jurisdictional / regional
- Sewerage and Water Board
  - Adjunct to status quo
  - Evolution to alternative
- Public benefit corporation

#### Project and Service Delivery Partnerships

- Traditional
- Community-Based



"If you don't know where you are going, you'll end up some place else."

### Benchmark Stormwater Utilities

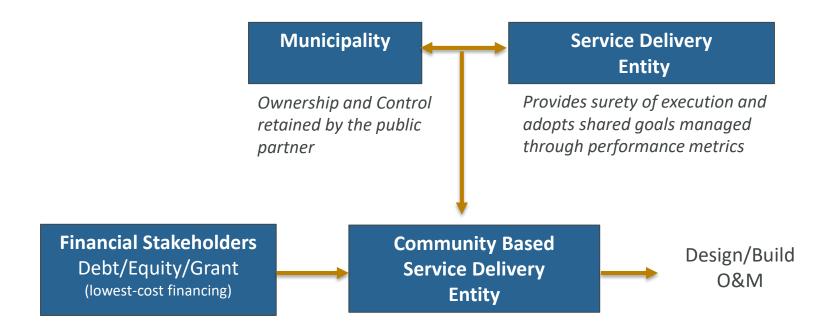
- Charlotte –
   Mecklenburg County
- Nashville
- Halifax
- CSO communities
  - Philadelphia
  - DC Water
  - NEORSD
  - Louisville







## Community-Based Model Structure



- 1. One contract awarded to a design, construction, O&M consortium to operate for a specified time (enabling rapid resource deployment)
- 2. Private sector may assume more risk in both the short and long term
- 3. Local hiring and workforce development focus and performance measures
- 4. Community members involved in entity management / decision-making

## Separate Stormwater Utility

An institutional entity, typically enabled through state authorization, with utility powers including the ability to impose rates and charges, sometimes taxes, issue debt, invoke eminent domain, etc. – with responsibility for stormwater management, flood control.

#### **Benefits**

- Focus of utility enterprise
  - Absence of distractions
  - Absence of legacy issues
- Billing and collection (w/o revenue sharing)
- Focused coordination with potential funding / project delivery providers
- Prioritization of O&M procedures based flooding, SW assets

#### **Challenges**

- Creation of new Institutional infrastructure – all admin and O&M functions
- Establishing efficient billing and collection processes
- Coordination with other water resource utility functions
  - One water management
  - Transportation infrastructure

# **SWU Impacts on Financing**

- Advantages
  - New, dedicated revenue stream
  - Focused grantsmanship
- Disadvantages
  - Risks associated with difficult to collect rates and charges
  - Dilution (actual or perceived) of support for water and wastewater reinvestment needs



# Equity and Affordability Considerations

- Opportunity to focus investment / reinvestments in previously under-served, flooding sections of City
  - Address environmental justice / restorative justice options
- SWU impervious area (+) charges arguably more equitable mechanism to recover stormwater management / flood protection costs
  - Flexible rate and credit options
- Low Income affordability implications:
  - Cost recovery aligned to home / parcel sizes
  - Opportunity to tailor credit mechanisms

### Lessons Learned

- Structure governing board for sound, efficient decision-making
  - Independent, < 10 members, voting structures designed for compromise/consensus</li>
  - Qualified, responsive leadership matters
  - Accountability requires transparency
  - Institutionalize community engagement (facilitated outside of governance structure)
- Build in financial integrity to help ensure resiliency
  - Private capital requires competitive, market-based returns
  - Restructuring payments (e.g., acquisition, concessions, franchise fees) typically require same customer base to pay twice for asset base
  - Favorable financing secured by sound financial policies and risk management
  - Equitable, stable funding structures (e.g., impervious area charges)
  - Recognize affordability, historical inequities / EJ issues
- Pursue integrated, holistic water management
- Evolve institutional structures in response to community needs

# Logical Steps Forward

#### **Major Network System**

- Create excellence within S&WB to fix or transform large systems
- Modify board & governance to meet oversight & performance goals
- 3. Rapidly plan & execute overhaul or change in pumping systems

#### **Collection & Conveyance System**

- Create focused & lean organization as "twin" to S&WB
- 2. Develop utility fee funding
- 3. Use alternative / innovative options for rapid design/construct/maintain
- 4. Work out efficient way to work with Public Works
- Use S&WB administrative support

Short-term

Long-run

### **Questions and Answers**